

# CA IT Asset Manager Asset Converter for Microsoft SMS

CA IT ASSET MANAGER HELPS ORGANIZATIONS LEVERAGE THEIR SMS INVESTMENT BY PROVIDING CUSTOMERS WITH A UNIFIED VIEW OF ALL ENTERPRISE IT RESOURCES. THE SOLUTION TRANSFERS THE INVENTORY COLLECTED BY MICROSOFT SMS INTO THE CA ENTERPRISE MANAGEMENT DATABASE (MDB), PROVIDING A SINGLE POINT OF ANALYSIS WITH THE ABILITY TO LEVERAGE THE BROAD RANGE OF INTEGRATED CA MANAGEMENT SOLUTIONS; INCLUDING SERVICE AND SUPPORT, SOFTWARE COMPLIANCE, SERVICE MANAGEMENT, LEASE AND CONTRACT MANAGEMENT, FINANCIAL MANAGEMENT AND DECISION SUPPORT.

## Overview

Leverage and extend your Microsoft SMS investment with CA IT Asset Manager. This solution provides a central console and a unified reporting structure to manage your Windows, Macintosh, Linux and Unix resources more effectively. It enables you to align and translate the wealth of Microsoft SMS inventory information to improve your support function and enterprise IT decision-making.

## Benefits

Reduce costs and increase service levels with access to the accurate inventory information your service and support technicians and IT asset managers require. CA IT Asset Manager provides the information necessary for proactive asset and service management which includes: inventory management, software compliance, lifecycle management, service support, configuration management, and enterprise analysis and reporting.

## The CA Advantage

Unify and simplify the management of your IT environment, improve decision-making relative to the acquisition, allocation and retirement of your assets. Enhance your Microsoft SMS inventory by taking advantage of CA's industry-leading solutions, including CA Service Desk Manager, CA CMDB, and CA IT Client Manager.

## Managing Enterprise IT Assets

The combination of increased audits, executive accountability (ex. Sarbanes-Oxley), government regulations (ex. HIPAA), risk mitigation and cost savings opportunities has pushed IT Asset and Service Management to the forefront of many organizations' initiatives. However, many organizations often struggle with accurate reporting and decision making due to numerous and disparate sources of information.

CA IT Asset Manager empowers you to consolidate inventory data into CA's management system to register, reconcile, and manage all aspects of your enterprise IT assets, including Windows and non-Windows assets.

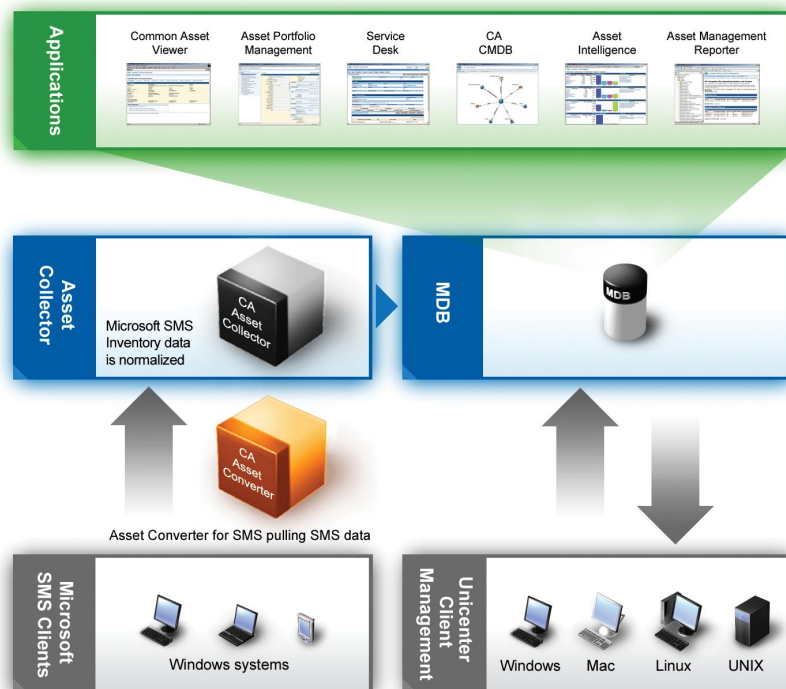
Additionally, CA IT Asset Manager 'normalizes' the data as if it were inventoried by CA, allowing you to leverage the data with other CA solutions. This complementary approach includes an asset registration process that eliminates duplicate assets and helps empower you to manage a 'single source of truth'.

The underlying architecture of this flexible solution accesses Microsoft SMS by using a published interface through WMI, generating XML files to be received on a scheduled basis. This in turn creates or updates the enterprise inventory. This inventory information then appears in CA's management solutions as if it were inventoried by CA's own inventory solution. It also identifies the data source, in this case Microsoft SMS. No additional agents are required because CA IT Asset Manager uses the inventory information already collected by SMS.

FIGURE A

CA IT Asset manager leverages CA solutions for a consolidated view of your entire enterprise.

## EXPAND YOUR SMS MICROSOFT SOLUTION



## Integration With Other CA Solutions

With the normalization of Microsoft SMS inventory data into CA's enterprise database, organizations can take advantage of a wide range of CA solutions, which share and analyze the information. Our MDB offers a consolidated enterprise view, centralized reporting and analysis, which in turn improves decision-making while reducing the effort of gathering and increasing the confidence in the information.

PRODUCT	FUNCTION	FEATURES	PRODUCT BENEFITS	INTEGRATION BENEFITS
<b>CA IT Client Manager: Asset Inventory &amp; Discovery</b>	Comprehensive solution for proactively managing IT assets in your business environment and provides instant knowledge of what assets are deployed.	<ul style="list-style-type: none"> <li>Continuous and Active Discovery</li> <li>Hardware Inventory</li> <li>Software Inventory</li> <li>Software Usage Monitoring</li> <li>Windows, Unix, Linux, Macintosh Support</li> </ul>	<ul style="list-style-type: none"> <li>Cross-platform reporting</li> <li>Track historical changes</li> <li>Mitigate security risks by tracking applications down to the patch level</li> </ul>	<ul style="list-style-type: none"> <li>Manage multiple platforms, not only Windows, but Unix, Linux, and Macintosh</li> <li>Simplify hardware management and software compliance with a single point of management</li> </ul>
<b>CA IT Asset Manager: Asset Portfolio Management</b>	Helps reduce costs, mitigate risk and increase efficiency by managing the lifecycle of assets from planning and requisition technology to retirement and disposal.	<ul style="list-style-type: none"> <li>Asset Lifecycle Management</li> <li>Contract Management</li> <li>Financial Management</li> <li>Software License Management</li> <li>Hardware Reconciliation</li> </ul>	<ul style="list-style-type: none"> <li>Ensure efficient use of IT assets</li> <li>Mitigate risk</li> <li>Reduce costs</li> <li>Proactive asset management</li> </ul>	<ul style="list-style-type: none"> <li>Identify missing or unauthorized hardware via our hardware reconciliation feature</li> <li>Authorize and create approved hardware ensuring an accurate inventory</li> <li>Simplify the effort to perform software compliance</li> </ul>
<b>CA Service Desk Manager</b>	Enterprise-level Service Desk which helps organizations automate IT processes and provides the foundation to improve efficiencies while fostering customer satisfaction and improved productivity.	<ul style="list-style-type: none"> <li>Self-Service</li> <li>Knowledge Base</li> <li>ITIL® Best Practices</li> <li>Totally Web Based</li> </ul>	<ul style="list-style-type: none"> <li>Optimize service and support</li> <li>Manage and control the change management process</li> <li>Increase customer satisfaction and improve service levels</li> </ul>	<ul style="list-style-type: none"> <li>Provide technicians with access to a comprehensive set of asset information to improve efficiency and decision making</li> </ul>

PRODUCT	FUNCTION	FEATURES	PRODUCT BENEFITS	INTEGRATION BENEFITS
CA CMDB	Help IT organizations better manage IT configuration information and relationships across the enterprise.	<ul style="list-style-type: none"> <li>▪ Federation of Configuration Data Sources</li> <li>▪ Reconciliation of Configuration Information</li> <li>▪ Out-of-the-box Configuration Content</li> <li>▪ Graphical visualization of CI relationships</li> </ul>	<ul style="list-style-type: none"> <li>▪ Mitigate operational risk</li> <li>▪ Gain control over the IT infrastructure from a service perspective</li> <li>▪ Help insure your core business services are optimally available to the organization</li> </ul>	<ul style="list-style-type: none"> <li>▪ Seamless integration to view and reconcile Microsoft SMS inventory along with other platforms including Windows, Unix, Linux, and Macintosh</li> <li>▪ Visualize Microsoft SMS inventory relationships</li> </ul>
CA IT Client Manager: Asset Intelligence	Advanced graphical decision support enabling business-driven decision making with the flexibility to interact and 'slice and dice' the data.	<ul style="list-style-type: none"> <li>▪ Organizes IT data</li> <li>▪ Derives business content</li> <li>▪ Summarizes and presents information in the most appropriate and intuitive fashion</li> </ul>	<ul style="list-style-type: none"> <li>▪ Cost savings</li> <li>▪ Effective problem solving &amp; optimization</li> <li>▪ External and internal policy compliance</li> <li>▪ Answers about what you don't know...</li> </ul>	<ul style="list-style-type: none"> <li>▪ Interactive analysis of Microsoft SMS inventory</li> <li>▪ Graphical summarization with the ability to quickly drill into the Microsoft SMS inventory detail</li> </ul>

## The CA Advantage

CA IT Asset Manager enables you to unify and simplify the management of your IT environment, improve decision-making relative to the acquisition, allocation and retirement of your assets. The solution helps you enhance the service and support of your organization's IT users. You can then leverage additional CA solutions in order to better manage assets across the entire enterprise and create a business-driven organization which aligns IT with business requirements and has the flexibility to respond quickly to business challenges.

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## Next Steps

CA IT Asset Manager allows you to leverage your existing investment in Microsoft SMS and CA asset management software by providing an easy and efficient way to centralize asset information. Once the SMS asset information is available to the CA asset management applications, it can be centrally managed to increase the efficiency and effectiveness of your IT resources.

For more information on addressing the full spectrum of IT asset and financial management business challenges, including full-featured asset tracking capabilities through automated discovery, hardware and software inventory, configuration management, software usage monitoring, software license management and extensive cross-platform reporting, please **visit us** on the web.

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To learn more, and see how CA software solutions enable other organizations to unify and simplify IT management for better business results, visit [ca.com/products](http://ca.com/products).