



CA User Community Forums Guidelines

CA provides these Forums as a service to its users and customers, to help them exchange ideas, tips, information, and techniques related to our solutions. These Forums are here for the enjoyment and benefit of all members of the Product Line Communities and are accessible to all who register and are 13 years of age or older. Like any community, they are most valuable when everyone obeys certain basic guidelines and rules for online behavior. These guidelines and rules are presented here so that you know what is expected of you and what you can expect from other participants when using CA User Community Forums. By registering you agree to follow these Usage Guidelines.

Relevance of Topics

For everyone's benefit please stay on topic. These Forums are specifically provided to allow users and customers of CA to help each other in using products and services from CA. Please refrain from discussing personal matters, abusing any company or product, or, in general, from posting in a manner unrelated to the resolution of issues regarding products and services from CA.

Appropriate Language

Everyone wants to have a positive experience while on the Forums - please make sure that you are not detracting from any other user's experience. In particular, please refrain from posting anything unlawful, libelous, defamatory, obscene, pornographic, indecent, lewd, harassing, threatening, harmful, invasive of privacy or publicity rights, abusive, inflammatory or otherwise objectionable or injurious to third parties. Your opinions are always welcome, but personal attacks and harassment in the forums are not acceptable.

Solicitation/Advertising

This community is provided as a service to CA customers and is not intended for the promotion of third party services, products, websites, or organizations. Please refrain from posting content that would constitute advertising, junk mail, spam, chain letters, or any other form of unauthorized solicitation.

Keep it legal

It is unacceptable to post any material that would infringe on any patent, trademark, trade secret, copyright, or other proprietary rights of any party, that contains software viruses or any other computer code or files that are designed to disrupt, damage, or limit the functioning of any software or hardware, or that is deemed to be illegal by any local, state, federal, or international law, rule or regulation.

Be careful

Most people are happy to help out on these Forums, but remember that their advice is theirs only and that you are responsible for deciding whether or not to follow it. If the advice given by a user sounds wrong to you, do not try it. You should not post personal information on these Forums including your name and address, age, or phone number. Furthermore, if any user asks you for personal information, such as an account number, address, password or credit card number, do not provide it.



Community Super Users

From time-to-time CA may designate certain members as a Community Super User. This designation does not create an employee or agency relationship between CA and this member, nor does it make this member a company spokesperson. Instead, the designation allows the CA User Community Forum community to know which members have been helpful, have provided constructive advice and have set a positive example and tone for the CA User Community Forums. Like any information posted on the Forums, the opinions and advice provided by these members are their own. This content is the sole responsibility of the Community Super User, and anything we've said in these Forums Guidelines applies the same to the content posted by these members.

CA retains the right to remove content and limit users' access

CA does not generally edit or monitor content posted by participants in its Forums. However, CA retains the right, at its sole discretion, to limit users' access to the CA User Community Forums and to remove material that, in CA's sole judgment, does not comply with the current Guidelines or with the Web Services and Acceptable Use Agreement, or that is otherwise inappropriate for these Forums, harmful, objectionable, or inaccurate. CA also retains the right to assign such right to some members of the Forums community. CA is not responsible for any failure or delay in removing such material. Moderators may take any action they deem necessary in their own judgment to support the Guidelines and Acceptable Use Agreement, and, in general, that can detract from the experience of other users or the purpose of the support community. Such actions may include editing or deleting material and banning individual users.

Disclaimer of Warranties and Limitation of Liability

Members like you are providing most of the material in the CA User Community Forums. Such third-party content is the sole responsibility of the person originating the material. CA does not control and is not responsible for this third-party material.

CA does not warrant or guarantee the accuracy, reliability, completeness, usefulness, non-infringement on intellectual property rights, or quality of any material that appears in the User Community Forums, regardless of who originates that material. You expressly understand and agree that you bear all risks associated with using or relying on the material. CA will not be liable or responsible in any way for any content in the CA User Community Forums, including, but not limited to, any errors or omissions in the material, or for any losses or damage of any kind incurred as a result of the use of or reliance on any material.