



July 29, 2011

To Our Valued Customers:

CA Technologies today announced the signing of a definitive agreement to acquire Watchmouse B.V. (WatchMouse). The addition of WatchMouse's technologies represents another step in both Nimsoft's and CA Technologies continued effort to help our customers safeguard the end-to-end performance of your critical business services across all types of delivery models.

When the acquisition closes, WatchMouse's technology will become part of the industry-leading IT management portfolio of Nimsoft, an independent division within CA Technologies. More than 1,000 customers in 36 countries—including over 400 managed service, hosting and cloud providers—trust Nimsoft to monitor and manage IT services in increasingly complex business environments. We are excited to become a part of Nimsoft and to provide you with comprehensive and flexible options to manage your cloud, mobile and traditional web applications. Together, we look forward to continuing to help you deliver consistently high IT service levels that meet your business objectives.

The addition of WatchMouse's technology will bolster Nimsoft's IT Management as a Service (ITMaaS) solution. We are excited about working with Nimsoft, for together our solutions will provide comprehensive and flexible options to manage your cloud and traditional web applications, within a single solution set.

Please continue to contact your WatchMouse representative for any questions you may have. We look forward to continuing our partnership and will contact you in the future with transition updates.

Regards,

Stan van de Burgt
CEO
WatchMouse

Mike Sargent
General Manager, Service Assurance Customer Unit
CA Technologies