

CA Software Compliance Manager™

EFFECTIVE ENTERPRISE IT MANAGEMENT RELIES ON COMPLETE, TRUSTED VISIBILITY OF THE TECHNOLOGY INFRASTRUCTURE AND ALL OF ITS ASSETS. BUT DESPITE THE MEASURABLE RISKS AND EXPENSE INVOLVED, FEW ORGANIZATIONS HAVE ADEQUATELY ADDRESSED THE UNIQUE AND COMPLEX CHALLENGE THAT SOFTWARE APPLICATIONS AND LICENSES POSE. THOSE ORGANIZATIONS THAT HAVE ENDEAVORED TO DO SO, HOWEVER, ARE REALIZING A VARIETY OF BENEFITS — CREATING A STRATEGIC ADVANTAGE OUT OF NECESSARY SOFTWARE LICENSE MANAGEMENT EFFORTS — WHILE HELPING THEMSELVES ADDRESS RELEVANT COMPLIANCE ISSUES.

Overview

CA Software Compliance Manager provides you with unified software license management and reporting capabilities to effectively address your business and IT requirements for compliance and optimization.

Specifically, CA Software Compliance Manager helps you to simplify the complexities associated with software license management that often impede your organization's efforts to minimize risk and contain costs. And, this crucial automation helps you create sustainable and continuous processes for managing compliance over time.

Benefits

Through automation and embedded domain knowledge of software license models and compliance requirements, CA Software Compliance Manager helps you identify the relevant, licensable software products reported within your infrastructure and correlates them to their licenses, use rights and supporting purchase data. This helps you to mitigate legal, regulatory and public relations risks, while also helping you minimize the cost of audits and true-up preparation.

The CA Advantage

CA Software Compliance Manager employs a license compliance engine that takes a holistic view of licenses. Proprietary algorithms automate rationalization of software license use by matching available licenses to the inventoried software in the most advantageous way.

And, CA Software Compliance Manager provides unprecedented data cleansing, normalization and classification of inventory data. Powered by a continually refreshed software product knowledgebase, the solution helps you make sense of a veritable sea of software information.

Many Drivers for Better Software Asset Management

The Business Need for Software License Management

Generally speaking, financial management emphasizes the need to mitigate controllable risks and identify opportunities for IT cost savings. Meanwhile, organizational governance requires IT to develop and implement sustainable processes that properly manage all IT activities and assets that impact financial and regulatory compliance. If you are like most, these organizational drivers translate to a need to harness and control software licenses and assets. And chances are that many of the governmental regulations that depend on comprehensive software license management and documentation for compliance, such as the Sarbanes-Oxley Act, FDA 21 CFR Part 11, GASB 34/35 and SAS 70, apply to you.

The Challenge of Software License Management

Studies have shown that organizations usually purchase more software than they require because they cannot ascertain a credible inventory of installed software or correlate installed software with purchased licenses. At the same time, enterprises often under-spend on many of the software products necessary to operate the business; in particular specialty and business unit-specific software. This situation leaves organizations vulnerable to the risks and unbudgeted expenses associated with third-party software audits.

While inventory tools provide a wealth of information about what software is deployed in an environment, they generally don't distinguish between software products that require a fee-based license and everything else, such as freeware and subcomponents. Once an inventory of licensable software products is established, correlation of each software inventory item to the associated license agreement and supporting purchase data must be established.

Unfortunately, the actual textual reporting of software inventory differs greatly from the way it is represented in license agreements and purchase records. Software publishers and distributors abbreviate software product titles to make them fit into their systems and reports and the same software product is often packaged and sold in several different ways due to the various and ever-changing licensing models that the publisher makes available to the market. Moreover, each of these variations comes with its own SKU, an often-cryptic nomenclature and a different pricing scheme.

These realities combine to significantly increase the manual effort required to assemble an accurate software inventory for license management and make it extremely difficult to associate any software inventory with applicable license and purchase information.

With this set of complex challenges, most organizations end up grappling with myriad issues when it comes to effective software license management, including:

- Inability to prove ownership of installed software via purchase records
- No means to accurately determine compliance when “down-versioning” licenses are involved or reconcile upgrade licenses back to the original base licenses used to substantiate the upgrade pricing
- The need to create “special projects” whenever reports are required for a true-up or software audit
- Difficulty associating and reconciling maintenance contracts back to the deployed software

CA Software License Compliance Manager

CA Software Compliance Manager eliminates many of the manual tasks of software license management and simplifies its overall complexity by enabling more efficient and sustainable license management processes, which reduces IT expenses and compliance risks. Specifically, the solution provides visibility into your organization’s software environment, automatically and optimally associates software licenses with the discovered software and identifies problem areas — *all in direct support of software license compliance.*

CA Software Compliance Manager:

- Unifies and simplifies management of software licenses
 - Identifies gaps between the software deployed and the software licensed
 - Offers insight into the effects of various software licensing models
 - Facilitates adherence to industry-standard ISO 19770-1 Software Asset Management processes
 - Supports the demands of true-ups and software audits
 - Promotes comprehensive IT Governance through software compliance
 - Provides a broad overview of the software products deployed and licensed throughout your organization
- Reduces risk by enabling software compliance
 - Delivers the foundation for a robust task-driven software license management discipline
 - Provides proactive alerts when software titles are out of compliance
 - Provides a view into the inconsistencies of your existing license terms
- Supports cost savings initiatives by maximizing your software licenses and use rights
 - Helps avoid fines and penalties incurred during a software audit
 - Reduces the cost and time needed to prepare for software audits and vendor true-ups
 - Right-sizes your software purchases
 - Improves you negotiating power in future software license procurement

Simplifying IT Compliance Efforts

CA Software Compliance Manager provides you with unified software license management and reporting capabilities to effectively address your business and IT requirements for compliance and optimization. In this way, the solution helps you to simplify the everyday complexities of software license management that often impede your organization's efforts to minimize risk and contain costs.

Through automation and embedded domain knowledge of software license models and compliance requirements, CA Software Compliance Manager helps you identify the relevant, licensable software products reported within your infrastructure and correlates them to their licenses, use rights and supporting purchase data. This helps you to mitigate legal, regulatory and reputational risks, while also helping you to reduce the cost of audits and true-up preparation. More importantly, this unique and powerful automation helps you create sustainable and continuous processes for ensuring compliance over time.

As shown in Figure A, CA Software Compliance Manager offers a wealth of features and benefits to enterprises looking to easily generate, maintain and view the information the IT staff needs to be more effective and efficient in protecting you from unexpected and unnecessary software license costs.

FIGURE A

CA Software Compliance Manager is a comprehensive solution for unified software license management and reporting

CA SOFTWARE COMPLIANCE MANAGER CAPABILITIES

FEATURE	FUNCTIONALITY	MODULES
<p>Software Compliance Management</p>	<p>Rules to match licenses to discovered instances</p>	<ul style="list-style-type: none"> Optimizes the use of licenses to “cover” discovered installations
<p>License Administration</p>	<p>License data import directly transfers license parameters from spreadsheets and other structured data sources</p> <p>License template library predefines license models for the top software publishers’ products</p> <p>License dependency mapping defines relationships as necessary to support complex licensing requirements</p> <p>Support for dependent licenses, such as upgrades and Software Assurance</p>	<ul style="list-style-type: none"> Helps ensure compliance is being calculated correctly by associating related licenses Automates the resource intensive process of establishing and maintaining compliance Uses the license data maintained in internally developed and third-party tools Leverages embedded domain knowledge about licensing to simplify the tremendous challenges associated with software asset management Manages all software licenses to ensure compliance, satisfy an audit, or prove entitlement Properly addresses usage rights to provide an on-going and accurate picture of compliance
<p>License Event Manager</p>	<p>Dashboard views of compliance status</p>	<ul style="list-style-type: none"> Provides continuous, accurate visibility into software license compliance
<p>Inventory Data Interpreter</p>	<p>Inventory data cleansing, normalization and classification</p>	<ul style="list-style-type: none"> Identifies the licensable software products requiring compliance management from the ocean of available inventory data
<p>Knowledgebase</p>	<p>Software Product Knowledgebase (SPK) and content subscription</p>	<ul style="list-style-type: none"> Replaces the costly, time-consuming and error-prone manual research of software inventory data with up-to-date, trusted software license compliance information at the push of a button
<p>Inventory Integration</p>	<p>Inventory data integration</p>	<ul style="list-style-type: none"> Makes use of inventory data from all available sources; discovery tools from CA and other vendors

The CA Advantage

CA Software Compliance Manager is a fundamental module in the larger CA IT Asset Management solution. CA Software Compliance Manager provides you with comprehensive, centralized management of software licenses to reduce IT expenses by providing the information you need to buy only the number of software licenses you use. It also helps you reduce the risk of penalties and the time needed to demonstrate compliance in the event of a software audit.

With the addition of CA Software Compliance Manager to the CA IT Asset Management solution, CA adds simple and effective enterprise-level software license management solution to a rich suite of financial software for IT cost containment and risk mitigation.

CA IT Asset Management Solution

CA IT Asset Management is an intelligent, automated management system that gives you an accurate, real-time accounting of all the software and hardware elements that comprise your network. It also excels at helping you to manage costs and spending across resources and service consumption. In addition to providing you with an unprecedented level of control over your IT environment, the solution helps with such issues as regulatory compliance, ELA negotiations, technology upgrades and rollouts and final disposal of out-of-date IT components. In this way, it provides assistance in risk management, cost containment and service improvement, so you can align your IT organization to support the objectives of your business.

Beyond Asset Management: Enterprise IT Management

The CA IT Asset Management solution is an important part of CA's overall approach to transforming IT management. With our unique capabilities, CA can help you unify and simplify IT management across the enterprise for greater business results. With our Enterprise IT Management vision, proven Capability Solutions and experience in helping customers govern, manage and secure IT, you can manage risk, improve service, manage costs and align IT investments with your enterprise goals.

Through CA Technology Services™ and our partners, we can help you assess your current IT situation and management needs, define your goals in terms of process improvement and implement solutions to help you gain measurable results as quickly as possible. Our structured, proven, phased implementation approach draws on the expertise and best-practice knowledge developed during thousands of successful projects in large and diverse organizations.

Next Steps

Many of today's enterprises have realized that IT software license management is a critical strategic advantage in their ability to ensure compliance. CA Software Compliance Manager helps you automate the variety of time-consuming administrative tasks associated with software license management and reporting, so you can access the accurate and comprehensive software license compliance information you need — when you need it — and in order to protect your organization from the risk of software audit penalties and fines.

Discover how CA Software Compliance Manager delivers vital information that helps your IT staff be more effective and efficient in protecting you from unexpected and unnecessary software license costs.

To learn more, and see how CA software solutions enable other organizations to unify and simplify IT management for better business results, visit [ca.com/customers](https://www.ca.com/customers).

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