

# CA Wily APM Rapid Implementation

## Accelerate Your CA Wily Deployment by Leveraging Proven Best Practices

Speed time-to-value of your CA Wily investment with the CA Wily Application Performance Management (APM) Rapid Implementation service. By following a set of proven best practices, CA Services will accelerate the basic deployment of the CA Wily APM solution that's tailored to meet your most essential business needs.

### Service That Supports Your Business

The CA Wily APM solution lets you monitor complex Web applications 24 hours a day, 7 days a week. It gives you the ability to detect problems before they affect your customers, and it resolves issues quickly and collaboratively. It also provides business managers and IT professionals with visibility into the performance and quality of Web-based user transactions. By measuring performance from the high-level business process down to the transaction component level for each user in real time, you can immediately identify, prioritize and dispatch performance problems. As a result, you can solve problems before additional users are affected and the business impact increases. CA Wily APM Rapid Implementation deploys the basic product configurations that deliver fast-time-to-value and real business benefit to your applications environment.

Our architects deploy CA Wily APM products based on your business needs and requirements and help ensure that your monitoring is optimally configured. This methodology gives you a fast return on your software investment, while also providing greater visibility into your business application performance. Our knowledge transfer process enables you to leverage the expertise of the on-site architect and take advantage of a broad range of intellectual assets owned by the entire consulting team. Throughout the engagement, our architect will provide your IT staff with the knowledge necessary to proficiently maintain your product. In addition, you'll learn how to use advanced CA Wily APM product capabilities to monitor, detect and resolve problems in the complex Web applications your organization may use in the future.

### Benefits That Deliver Value

The CA Wily APM Rapid Implementation:

- Speeds time-to-value of your CA Wily investment
- Helps ensure that your CA Wily products are correctly deployed, and lowers deployment risk
- Helps your IT staff acquire in-depth application performance management expertise

## What You Get

The CA Wily APM Rapid Implementation includes a CA Services architect who works with your staff on-site and:

- Collects and reviews architecture and business requirements information
- Confirms proposed engagement task lists
- Deploys and configures applicable CA Wily products and product modules
- Presents guidelines on resource capacity required to maintain CA Wily Introscope Enterprise Managers, if applicable
- Configures CA Wily CEM to monitor critical business processes and transactions, if applicable
- Records HTTP-based transactions into CA Wily CEM up to the specified limit, if applicable
- Sets up basic User Management and Access Control
- Tunes alerts based on SLA or other business requirements
- Sets up email notification for basic alerting, if applicable
- Imports LDAP or flat file attributes into CA Wily CEM for customer profile lookup, if applicable
- Demonstrates how to use one predefined CA Wily CEM report, if applicable
- Configures integration between CA Wily CEM and CA Wily Introscope, if applicable
- Provides knowledge transfer throughout the engagement
- Presents engagement results and suggests future activities

## Service That Supports Your Business

Enterprise IT Management (EITM) is CA's vision to unify and simplify the management of today's complex computing environments for greater business results. We do this securely through the intelligent integration and dynamic management of people, processes and technology across the enterprise, including storage, systems, networks, applications, databases and security. In this way, we help you better manage risk and costs, improve service and ensure that IT resources are consistently used to drive the business.

## Why CA Services?

By leveraging our proven nine-stage deployment methodology, best practices and expertise, CA Services can help you implement CA products in a way that speeds time-to-value and lowers project risk. When it comes to deploying CA solutions, no other organization can provide the depth of expertise, breadth of services and partner network that we do. These are the critical advantages that help you achieve efficient IT management that drives business results.

## Get Started

To purchase the CA Wily APM Rapid Implementation service or to speak with CA about how you can integrate this solution into your own environment, please contact CA Services at [ca.com/services](http://ca.com/services).

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