

## CA AutoSys® Workload Automation Healthcheck

Maximize the value of your workload automation software investments



The pressure to reduce IT costs while increasing efficiency is relentless in today's fast-paced business world. To help you meet this challenge you have chosen CA AutoSys® Workload Automation to effectively manage your job scheduling environment. But to get the maximum benefits from your investment you must be sure you are achieving the full operations performance the product can provide. A CA AutoSys Workload Automation Healthcheck will evaluate your environment and make recommendations to increase the effective and productive use of the technology.

### Service That Supports Your Business

The CA AutoSys Workload Automation Healthcheck is a review of both the technical implementation and the operational processes to identify areas to increase efficiency, improve job management, and reduce administrative costs. Your IT job management goals, original expectations and operational capabilities are reviewed. Gaps between current job scheduling practices and industry-proven best practices are identified. Recommendations on AutoSys performance tuning to maximize throughput are provided. You receive a plan for improvement that covers five key areas: Implementation Procedures, Operations Process and Procedures, Staffing and Staff Skills Set, Job Architecture, and Performance. The CA AutoSys Workload Automation Healthcheck delivers actionable recommendations that can:

- Improve operational efficiencies
- Reduce administrative overhead
- Increase the effective and productive use of AutoSys
- Improve service levels to the business
- Ensure optimal business value from the implemented solution

### What You Get

A CA AutoSys Workload Automation Healthcheck results in detailed findings and recommendations for improvement including educational assessment, roadmap for implementing the suggested improvements to the existing AutoSys implementation, and the priority for those improvements. An engagement is completed in approximately 7 days. During that time, CA personnel will:

- Interview management to understand the original expectations and goals for the solution, how responsibilities are distributed for AutoSys management and maintenance, and the educational level of the support staff
- Understand the job rollout procedures needed to go from development to test to production
- Interview representatives of your organization including developers and operators to understand the job scheduling process
- Validate the AutoSys environment and the technical configurations of key components

- Understand monitoring, notification, and escalation as they are used in the current environment
- Understand and compare the current Job Architecture, Performance Tuning, and database configuration settings to current best practices
- Analyze all data concerning the technological and operational environment to identify opportunities for improvement that will align with business goals
- Document findings and recommendations and create prioritized roadmap for improving the current AutoSys implementation
- Deliver a presentation of findings and recommendations that will enable you to maximize the value of your AutoSys implementation

## CA Expertise

You can rely on CA to be a trusted partner committed to your success. We work with you to understand the issues and dynamics you face every day. With over 29 years of IT management software experience, our more than 1,100 CISSP-, SNIA- and ITIL-certified professionals deliver best practices and time-tested methodologies. To retain our skills and remain current on leading-edge technology, our certified professionals seek ongoing training and education and pursue industry-recognized certifications.

## CA Vision

Enterprise IT Management (EITM) is CA's vision to unify and simplify complex IT environments for greater business results. We do this securely through the intelligent integration and dynamic management of people, processes and technology across the enterprise, including storage, systems, networks, applications, databases and security. Customers can better manage risk, manage costs, improve service and ensure IT resources are consistently used to drive the business.

## About CA Technology Services

CA Technology Services delivers IT management solutions to help you achieve more efficient IT performance and better manage the IT enterprise. CA Technology Services leverages the experience and domain expertise in IT management solutions of its seasoned experts to assess, design, implement and optimize your investment in CA enterprise infrastructure management software. Our team of certified professionals evaluates your business needs against recognized IT Best Practices and delivers packaged and customized services to implement CA technologies for optimized functionality and performance.

## Ready to Get Started?

To learn more about the CA AutoSys Workload Automation Healthcheck, please contact us at 1-888-423-1000, option 3, or visit <http://www.ca.com/services>.

