

# Help Your Organization Progress Towards Sustainable Proactive Monitoring

REDUCING MEAN-TIME-TO-REPAIR, DETECTING PROBLEMS EARLY, PREVENTING PERFORMANCE ISSUES FROM HAPPENING, AND OPTIMIZING MANAGEMENT PROCESSES AND ORGANIZATION STRUCTURE ARE THE BENEFITS THAT MANY IT ORGANIZATIONS ARE EXPECTING WHEN THEY DEPLOY AN APPLICATION PERFORMANCE MANAGEMENT (APM) SOLUTION. HOWEVER, TO REALIZE THESE BENEFITS, AN ORGANIZATION NEEDS NOT ONLY THE TECHNOLOGY PRODUCTS, BUT ALSO THE PEOPLE SKILLS AND EXPERTISE, AS WELL AS STANDARDIZED AND OPTIMIZED PROCESSES. THE CA WILY APM MATURITY ANALYSIS SERVICE DELIVERS A CUSTOMIZED ROAD MAP TO HELP YOUR IT STAFF TO ACQUIRE THE NECESSARY EXPERTISE, AND YOUR ORGANIZATION TO ADOPT THE PROVEN PROCESSES.

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## Service That Supports Your Business

Through hundreds of engagements helping Fortune 3000 customers to increase their application performance management capabilities, CA Wily architects developed the CA Application Performance Management Maturity Model (CA APM MM). This model is a road map for implementing Web application management best practices. It enables you to continuously improve application performance, systematically increase your visibility into application execution, and detect problems with greater speed and accuracy. The CA Wily APM Maturity Analysis service assesses the APM capabilities of your organization against the CA APM MM, identifies gaps, and delivers a plan to help you fill those gaps.

Our CA Wily architects collect information about your business needs, translate them into APM requirements, and then review your current application and management architectures, as well as your performance management goals. A detailed and actionable report describing how to bridge the gap between your current and desired APM capabilities is then delivered to you.

### Benefits That Deliver Value

The CA Wily APM Maturity Analysis service:

- Provides you with a clear picture of your organization's APM capabilities
- Prioritizes management needs on your mission-critical applications
- Improves your APM capabilities by delivering a customized road map to fill your management gaps

## What You Get

The CA Wily APM Maturity Analysis service provides an on-site architect who:

- Confirms the proposed engagement task list
- Collects data and information on:
  - List of applications that can be potentially managed by the APM solution
  - Desired levels of performance
  - Existing application architectures
  - Existing APM architectures
  - Your organization's APM capabilities according to the CA APM MM
- Prioritize the list of applications that can be managed by the APM solution
- Identifies management gaps
- Creates an actionable plan to fill gaps
- Reports and presents findings to IT and business management

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## CA Vision

Enterprise IT Management (EITM) is CA's vision to unify and simplify complex IT environments for greater business results. We do this securely through the intelligent integration and dynamic management of people, processes and technology across the enterprise, including storage, systems, networks, applications, databases and security. In this way, we help you better manage risk, manage costs, improve service and ensure IT resources are consistently used to drive the business.

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## Why CA Services?

CA Services specializes in designing, implementing and optimizing solutions to help you achieve the efficient IT performance that drives superior business results. We use a five-step, time-to-value approach that delivers results quickly and incrementally.

- Best practice leadership
- Rapid time-to-value
- Multi-phased deployments
- Transition to production
- On-boarding education

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## Get Started

To purchase the CA Wily APM Maturity Analysis service or to speak with CA about how you can integrate this solution into your environment, please contact CA Services at [ca.com/services](http://ca.com/services).