

CA Identity and Access Management as an Automated Service Rapid Implementation

Leveraging Service Management to Automate and Simplify Identity Administration

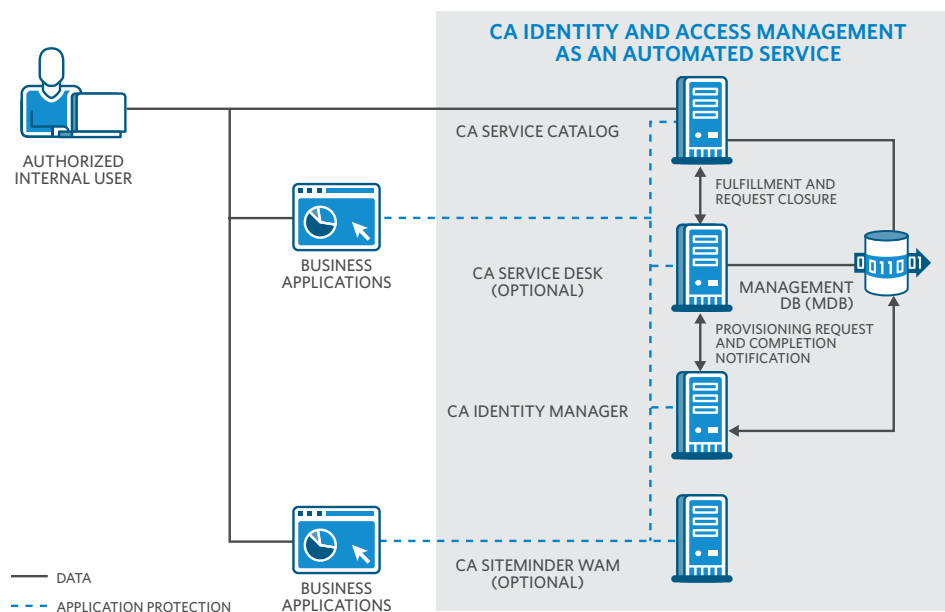
Harness the combined power of CA's service management and identity and access management (IAM) products to use a service catalog interface for requesting and automatically fulfilling IAM-related services. Achieve successful implementation using CA Services' expertise, deployment methodology, and proven approach to lowering risk and accelerating time-to-value.

Supporting Your Business

The CA Identity and Access Management as an Automated Service Rapid Implementation enables users to submit identity administration requests following the same procedure they use for other IT services. Individuals use CA Service Catalog as a single point of contact to initiate identity-related requests—which are then transparently fulfilled by CA Identity Manager while navigating the required approval processes. Organizations can optionally configure CA Service Catalog to pass requests to CA Service Desk, increasing the level of control over the service request and change management processes. They can also configure administrative utilities to feed identity administration requests directly into CA Service Desk. Finally, the integration also works in conjunction with CA SiteMinder® to secure access to its major web components.

FIGURE 1

How the CA Identity and Access Management as an Automated Service Rapid Implementation integration works.



Delivering Business Value

The CA Identity and Access Management as an Automated Service Rapid Implementation:

- Leverages ITIL®-based service requests to align IT security operations with business priorities
- Reduces costs, simplifies training, and improves the user experience
- Extends and enhances your investment in the CA Service Catalog, CA Service Desk, and CA Identity Manager
- Integrates Service Management and IAM to streamline and automate identity provisioning processes
- Lowers risk and improves time-to-value by implementing prebuilt and tested accelerators, proven methodologies, and best practices

What You Get

- A Best Practices Accelerator that includes request forms, workflow processes, a provisioning connector, and transaction and role monitors
- Product Guide, Integration Guide, and Release Notes
- Services to install, configure, and demonstrate the implementation in a development environment; services to install and test the integration in a production environment
- Staff mentoring and knowledge transfer sessions

Why CA Services?

By leveraging its proven nine-stage methodology, best practices, and expertise, CA Services can help you implement CA products in a way that accelerates time-to-value and lowers project risk. When it comes to deploying CA solutions, no other organization can provide the depth of expertise, breadth of services, and partner network required to help you achieve efficient IT management and drive business results.

Get Started

To purchase the CA Identity and Access Management as an Automated Service Rapid Implementation, or to speak with CA about how you can integrate this solution into your environment, please contact CA Services at ca.com/services.