

CA IT CLIENT MANAGER RAPID IMPLEMENTATION

Take Control of the Client Domain Quickly
with Rapid CA IT Client Manager Deployment

Begin reaping the benefits of unified IT client management quickly by leveraging the skills of CA Services professionals to implement a core configuration of CA IT Client Manager.

Service That Supports Your Business

Build an IT client management foundation to reduce your risk of environmental instability and unavailability with the CA IT Client Manager Rapid Implementation. We work with your staff to deploy three components of CA IT Client Manager — Asset Discovery and Inventory, Software Delivery and Asset Intelligence. Our rapid approach is carried out within pre-defined parameters, speeding you on your way to improved client management efficiency.

Benefits That Deliver Value

The CA IT Client Manager Rapid Implementation:

- Accelerates time-to-value by providing a bounded deployment that gets you up and running quickly
- Lowers implementation risk by applying best practices to your environment
- Speeds staff learning curves with knowledge transfer and CA Education

What You Get

The cost-effective CA IT Client Manager Rapid Implementation addresses the alignment of people, process and technology to elevate the maturity of IT client management in your environment. For a fixed price, our team works within specific parameters as outlined in the Statement of Work and:

- Creates a detailed project plan and schedule
- Verifies business and technical requirements
- Creates a solution design document that includes solution and physical architecture models, solution impact, and quality attributes
- Installs and configures the following CA IT Client Manager components in a test lab:
 - › Asset Discovery and Inventory
 - › Software Delivery
 - › Asset Intelligence

- Performs use case and other tests and refines the configuration
- Creates a Solution Run Book with maintenance, backup and restore instructions
- Installs Asset Discovery and Inventory, Software Delivery and Asset Intelligence in a production environment and performs installation testing
- Updates and delivers all project documentation

In addition, the CA IT Client Manager Rapid Implementation includes the purchase of CA Education, which may be applied towards courses currently available from the catalog or CA Education website.

CA Vision

Enterprise IT Management (EITM) is CA's vision to unify IT and simplify the management of today's complex computing environments for greater business results. We do this securely through the intelligent integration and dynamic management of people, processes and technology across the enterprise, including storage, systems, networks, applications, databases and security. In this way, we help you better manage risk, manage costs, improve service and ensure IT resources are consistently used to drive the business.

Why CA Services?

By leveraging our proven nine-stage deployment methodology, best practices, and expertise, CA Services can help you implement CA products in a way that speeds time-to-value and lowers project risk. When it comes to deploying CA solutions, no other organization can provide the depth of expertise, breadth of services, and partner network required to help you achieve the efficient IT management that drives business results.

Get Started

To purchase the CA IT Client Manager Rapid Implementation or to speak with CA about how you can integrate this solution into your environment, please contact CA Services at ca.com/services.

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