

CA IT Client Manager Solution Implementation

Strategically Deploy CA IT Client Manager for
Rapid Business Value

Simplify the deployment of a powerful set of tools and streamline your implementation of a new or updated CA IT Client Manager solution. Start realizing the benefits of a unified client management system quickly with the CA IT Client Manager Solution Implementation. This service emphasizes knowledge transfer so your staff can gain expertise and provide you with the option to continue solution expansion independently, thereby reducing your total cost of deployment.

Service That Supports Your Business

Deploy CA IT Client Manager utilizing a rapid time-to-value model that accomplishes phases in 30 - 45 day increments. The CA IT Client Manager Solution Implementation is purposefully limited to execute as one or more highly manageable projects. This promotes the business benefits quickly and showcases the potential of a fully deployed solution.

Our team helps you design and implement a new or updated CA IT Client Manager solution to meet your business goals and IT requirements for: automated software distribution, hardware and software inventory tracking, remote and mobile IT asset configuration, support and update and patch management. We help you develop a solid foundation that complements your IT asset management solutions. One or more of the following CA IT Client Manager components are implemented:

- Asset Discovery and Inventory
- Asset Intelligence
- Desktop Migration Management
- Patch Management
- Remote Control
- Software Delivery

With this service, you also can optionally integrate CA IT Client Manager with:

- CA CMDB
- CA Asset portfolio Management
- CA Service Desk
- CA Software Compliance Manager

Benefits That Deliver Value

The CA IT Client Manager Solution Implementation:

- Avoids unnecessary delays by leveraging the direct expertise of CA resources to develop and design implementation and test plans specific to your business goals
- Reduces implementation risk and improves deployment efficiency through thought leadership and application of repeatable proven best practices methodologies
- Correlates the features and functions of CA IT Client Manager to reduce out-of-compliance software, unauthorized software usage and staff resource demands
- Accelerates business value through staff mentoring, best practice recommendations and rapid, phased deployment projects

What You Get

Whether you choose to install a new version, or upgrade or migrate an existing version of CA IT Client Manager, our team:

- Verifies business and technical requirements and reviews the current as is state of your client management processes, procedures and controls, network and systems infrastructure components and integration requirements
- Creates project documentation that spans solution and physical architecture models, phased implementation blueprint and project schedule, and configuration and maintenance documentation with restart and recovery instructions
- Installs and configures selected CA IT Client Manager components and integrations, tests and verifies the installation
- Transfers knowledge throughout the engagement
- Performs production rollout and assists in functional validation

CA Vision

Enterprise IT Management (EITM) is CA's vision to unify and simplify complex IT environments for greater business results. We do this securely through the intelligent integration and dynamic management of people, processes and technology across the enterprise, including storage, systems, networks, applications, databases and security. In this way, we help you better manage risk, manage costs, improve service and ensure IT resources are consistently used to drive the business.

Why CA Services?

By leveraging our proven nine-stage deployment methodology, best practices, and expertise, CA Services can help you implement CA products in a way that speeds time-to-value and lowers project risk. When it comes to deploying CA solutions, no other organization can provide the depth of expertise, breadth of services, and partner network required to help you achieve the efficient IT management that drives business results.

Get Started

To purchase the CA IT Client Manager Solution Implementation or to speak with CA about how you can integrate this solution into your environment, please contact CA Services at ca.com/services.

Copyright © 2009 CA. All rights reserved. All trademarks, trade names, service marks and logos referenced herein belong to their respective companies.