

Enhance the Value of Your Investment in CA SMF Director

WHETHER YOU INSTALL THE CA SMF DIRECTOR INTO YOUR CA MICS® RESOURCE MANAGER OR YOUR CA JARS® RESOURCE ACCOUNTING ENVIRONMENT, YOU CAN ACCELERATE THE VALUE OF YOUR INVESTMENT WITH IMPLEMENTATION ASSISTANCE FROM CA SERVICES. ADVANCED CONFIGURATION AND STAFF MENTORING BY SKILLED CONSULTANTS GETS YOU UP TO SPEED FAST, REDUCING IMPLEMENTATION RISK AND ENHANCING PRODUCT PERFORMANCE. POST-INSTALLATION CHECKUPS HELP KEEP YOUR SOFTWARE PERFORMING TO MEET BUSINESS REQUIREMENTS.

Service That Supports Your Business

Leverage the skills of CA Services consultants and our partners to help maximize the value of your CA SMF Director implementation. CA Services uses a well-defined project methodology and best practices to help you achieve a smooth installation that delivers business value quickly.

Benefits That Deliver Value

The CA SMF Director Implementation:

- Speeds deployment and accelerates staff learning curves
- Lowers risks through the use of established best practices
- Matches product configuration to business requirements
- Drives additional product value post-installation

What You Get

Whether you install the CA SMF Director into your CA MICS Resource Manager or your CA JARS Resource Accounting environment, we provide configuration and implementation assistance for deploying CA SMF Director in one logical partition in your IT environment. After the initial implementation, we schedule two checkups with your staff to uncover opportunities to enhance performance.

Specific configuration and implementation assistance includes:

- Review of requirements and configuration specifications
- Review of current state and functional requirements
- Configuration and testing of the product options
- Knowledge transfer sessions for your staff
- Two post-installation checkup sessions, each lasting up to two and one-half days, to identify additional improvements. The first is scheduled 3-6 months after the initial deployment; the second is scheduled 3-6 months after the first checkup, or at another agreed-upon time.

CA Vision

Enterprise IT Management (EITM) is CA's vision to unify and simplify complex IT environments for greater business results. We do this securely through the intelligent integration and dynamic management of people, processes and technology across the enterprise, including storage, systems, networks, applications, databases and security. In this way, we help you better manage risk, manage costs, improve service and ensure IT resources are consistently used to drive the business.

Why CA Services?

CA Services specializes in designing, implementing and optimizing solutions to help you achieve the efficient IT performance that drives superior business results. We use a five-step, time-to-value approach that delivers results quickly and incrementally through:

- Best practice leadership
- Rapid time-to-value
- Multi-phased deployments
- Transition to production
- On-boarding education

Get Started

To purchase the CA SMF Director Implementation or to speak with CA about how you can integrate this solution into your environment, please contact CA Services at ca.com/services.