

CA Infrastructure and Performance Management Rapid Implementation

Accelerate Improvements in Performance and Availability

Leverage CA Services consultants' expertise to implement CA Spectrum® Infrastructure Manager and/or CA eHealth® Performance Manager in a way that delivers rapid results. Address your needs for service monitoring and reporting, fault management and isolation, performance management and reporting, network configuration management, and asset reporting.

Supporting Your Business

Implement a core configuration of one or more key management products to quickly improve staff productivity with CA Infrastructure and Performance Management Rapid Implementation. Each engagement concentrates on delivering:

- Centralized and consolidated management of events
- Threshold monitoring of the technology that supports your business
- Infrastructure exceptions aligned with the business services they affect
- Simplified management environments
- Centralized view of IT environments
- Reports designed to facilitate decision making

Delivering Business Value

The CA Infrastructure and Performance Management Rapid Implementation:

- Increases IT personnel effectiveness in identifying and resolving problems
- Facilitates proactive problem identification and improves problem isolation
- Increases visibility into performance management
- Reduces mean time-to-repair and improves service availability
- Accelerates time-to-value by providing a bounded deployment at a defined cost
- Mitigates implementation risk with best practices
- Speeds learning curves with knowledge transfer and CA Education courses
- Provides a single-pane presentation of active CA eHealth Live Exceptions alarms cost-effectively, using an optional prebuilt component



What You Get

The CA Infrastructure and Performance Management Rapid Implementation provides, for a fixed price:

- Basic implementation of CA Spectrum Infrastructure Manager, CA eHealth Performance Manager, or both. Choose the number of devices you want the products to discover, ranging from up to 100, 500, 1000, 1500, or 2000 devices.
- Optional implementation of CA eHealth Live Exceptions Dashboard Add-On Services Component
- Choose up to 25, 50, 100, 200 or 300 agents from among the following:
 - CA eHealth® SystemEDGE
 - CA Virtual Performance Management
 - CA eHealth® Database Performance Option
 - CA eHealth® Service Availability
 - CA eHealth® for Voice - Voice Quality Monitor
- Review of your current network and systems infrastructure components, and validation of the solution requirements
- Solution architecture and design, high-level test and integration plans
- Installation and configuration in either a test, development, or production environment, within the parameters defined in the Statement of Work
- Integration of CA Spectrum Infrastructure Manager and CA eHealth Performance Manager (if both products are chosen)
- Configuration and backup documentation
- Knowledge transfer and staff mentoring
- CA Education courses currently available from the catalog or CA Education website

Why CA Services?

By leveraging our proven nine-stage methodology, best practices, and expertise, CA Services can help you implement CA products in a way that increases time-to-value and lowers project risk. When it comes to deploying CA solutions, no other organization can provide the depth of expertise, breadth of services, and partner network required to help you achieve efficient IT management and drive business results.

Get Started

To purchase the CA Infrastructure and Performance Management Rapid Implementation or to speak with CA about how you can integrate this solution into your environment, please contact CA Services at ca.com/services.