

# CA Spectrum® Service Assurance Rapid Implementation

Increase IT Service Predictability and Quality with an Integrated Solution That Delivers Rapid Results

Correlating and analyzing data from diverse IT tools, CA Spectrum® Service Assurance delivers a more effective way to manage IT services by enabling you to view them according to their business importance, real-time quality and level of risk and by pinpointing root cause of problems. CA Services has the experience and the proven methodologies needed to help you implement this solution rapidly and with lower risk.

## Supporting Your Business

The CA Spectrum® Service Assurance Rapid Implementation deploys CA Spectrum® Service Assurance using CA Services professionals and partners with the expertise to architect a solution, expedite a reliable initial deployment and transfer knowledge to your staff in the process.

CA architects and consultants work with you to develop solution design and integration specifications that include implementation and test plans. The specifications are built to enhance your capabilities to monitor health and availability across IT services, predict failures, and pinpoint root cause. Once the design and integration specifications are validated, the CA team installs, configures, tests, and documents the products and functions defined.

## Delivering Business Value

CA Spectrum® Service Assurance Rapid Implementation:

- Accelerates time-to-value by providing a bounded deployment that gets you up and running quickly
- Reduces the risk of infrastructure deployment mistakes
- Helps you leverage CA Spectrum® Service Assurance to improve IT service quality and predictability
- Delivers achievable implementation and test plans
- Improves efficiency through application of best practice methodologies
- Speeds deployment and staff learning curves

## What You Get

CA Spectrum® Service Assurance Rapid Implementation provides, for a fixed-price:

- A test and production environment with the CA Spectrum® Service Assurance and connectors installed and configured with the following basic foundational capabilities:
  - Creation of service definitions and import from one or more domain managers
  - Modification of services to address escalation policies and actions
  - Configuration of role-based security
  - Viewing, running, and scheduling of reports
  - Viewing and analysis of service alarms and the service console
  - Definition of impact and escalation policies and actions
  - Configuration of automatic links to service desk tickets
- Project management services including plans, schedules, and ongoing reporting
- Analysis of your environment in support of the blueprint design
- Development of a solution specification containing business requirements and goals, business use cases, solution components and configurations, solution architecture and physical architecture, solution impact, implementation and test plans and success criteria
- Configuration and backup documentation
- Staff mentoring
- The purchase of CA Education that may be applied towards any courses currently available from the catalog or CA Education website

## Why CA Services?

By leveraging our proven nine-stage deployment methodology, best practices, and expertise, CA Services can help you implement CA products in a way that speeds time-to-value and lowers project risk. When it comes to deploying CA solutions, no other organization can provide the depth of expertise, breadth of services, and partner network required to help you achieve the efficient IT management that drives business results.

## Get Started

To purchase the CA Spectrum® Service Assurance Rapid Implementation or to speak with CA about how you can integrate this solution into your environment, please contact CA Services at [ca.com/services](http://ca.com/services).