

CA MICS® Resource Management Accounting and Chargeback Option

The CA MICS Accounting and Chargeback Option enables you to use a vast range of data sources to report on your information technology (IT) environment when accounting for resources. As your system grows, you can integrate more of these sources and continue to address your evolving needs. The elements that make up CA MICS Accounting and Chargeback Option are built on the CA MICS database. The CA MICS database provides relevant information that extends the scope of your reporting and analysis beyond the basics of simple accounting.

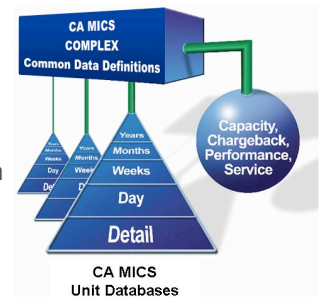
The Resource Accounting Challenge

With IT representing an ever-increasing operating expense—and one that consumes a significant percentage of corporate revenue—it is critical that you have a complete picture of your IT financial landscape. IT financial management should give you the information you need to provide cost-effective service while maximizing the return on your investment and preparing for the future.

Meeting the Challenge

The CA MICS Accounting and Chargeback Option can play a key role in your efforts to account for IT resources. It provides information to help you accomplish the mission of your IT organization in the following ways:

- Improving communication with IT clients by producing consolidated financial statements in terms that your clients understand (not in technical jargon), providing graphical displays that convert raw data into usable information, and reporting progress against budget plans.
- Helping you judge the effectiveness of your plans and controls by tracking actual period-to-period IT expenditures (versus budgeted amounts). Most organizations implement accounting and chargeback to improve their IT resource allocations and enable IT financial planning. But budget planning capabilities are a valuable component of effective financial planning.
- Improving IT productivity by providing online capabilities that can simplify setup, administration, and monthly operations (reducing the need for technical expertise); consolidating information with standard access methods that reduce information retrieval time; reducing analysis requirements; providing built-in support for generally accepted IT accounting methods. Comprehensive documentation is provided.
- Linking IT costs to the business unit being served by providing a user-defined, nine-level cost center structure that also summarizes and reports charges by these user-defined cost center groupings.





CA MICS Accounting and Chargeback Option Benefits

The CA MICS Accounting and Chargeback Option provides you with an accounting application to manage your IT cost information; the system is designed to be accessible, equitable, and consistent, with an understandable view of IT costs. This in turn helps you keep your clients informed about the use and cost of IT resources, improve operating efficiency, reduce costs, and enhance financial management. Other benefits include:

- **CONTROLLING COSTS** by providing information for targeted cost reduction programs
- **SUPPORTING DECISIONS** on IT investments
- **MEASURING IT EFFECTIVENESS** by reporting progress against budget plans
- **REDUCING THE NEED FOR TECHNICAL EXPERTISE** with online capabilities that can simplify setup, administration, and monthly operations
- **ENHANCING PRODUCTIVITY** by providing a comprehensive reporting framework that addresses IT financial decision making needs, including:
 - Streamlining and expediting invoicing and auditing functions
 - Supporting clients
 - Managing the IT organization
 - Analyzing the use of technology across the enterprise
 - Administering the accounting process
- **AD HOC REPORTING CAPABILITIES** via CA MICS Q&R WorkStation, which provides easy access to the CA MICS database from the workstation and enables you to generate graphs and perform analysis on the desktop. This option is ideal for clients with limited SAS or CA MICS experience
- **BUILDING BLOCKS** for an effective IT financial management system which use information contained in the CA MICS database, enabling you to account and charge for a multitude of resources and subsystems

A Foundation for the Future of Your Enterprise

With the CA MICS Accounting and Chargeback Option, you have the building blocks for an effective IT financial management system. Because the CA MICS Accounting and Chargeback Option offers you the advantage of information contained in the CA MICS database, you can account and charge for a multitude of resources and subsystems.

CA MICS Accounting and Chargeback Features Flexible Accounting Facilities

You can easily configure the CA MICS Accounting and Chargeback Option to your requirements. You can include usage charges, based not only on CA MICS data, but also on non-CA MICS data (for example, personnel time accounting for applications development, support services or other man-hour allocations, and so forth). You can also define surcharges, discounts, and differentials.



Support for Standard IT Accounting Methods

Since most organizations use a mix of accounting methods, there is a need for a solution that accommodates more than just one method. The CA MICS Accounting and Chargeback Option supports transaction accounting, resource accounting, and business element accounting.

Support for Numerous Pricing and Accounting Strategies

You can price resources or allocate costs according to a wide variety of strategies, including:

- Standard rates
- Minimum charging: charging a set minimum fee for a job
- Differential charging: allowing a discount or premium to be applied to a certain type of work or to work performed during a specific time shift
- Control variable charging: enabling you to apply rates based on some element within the database—for example, to set the printing rate according to the type of form used
- Zero-balance accounting: for recovering all costs
- Prorating: distributing resource charges based on each cost center’s use of the resource
- Surcharging: for when you want to compute value added or sales tax, or when you want to add in management fees or profit margins

In addition, you can use historical data to perform “what if” analysis using rate simulation facilities. You can assess the impact of proposed rate changes on revenue areas, cost centers, and charging elements. transaction processing systems, and databases. From the business perspective, it is about business service levels, composite business transactions, and so on. But overall, it is really about delivering service to the business: anticipating, detecting, and quickly resolving technology-based problems to maintain required business service levels.

Support for Your Accounting Structure

You can tailor CA MICS Accounting and Chargeback Option to your organization’s business model using such features as:

- A nine-level, user-defined cost center structure
- Rate effective dates that support automatic implementation of rate changes
- An alternative calendar that enables you to support variations, such as fiscal year or financial months

Additionally, you can quickly retrieve information that is organized into detailed, monthly or annual period-to-date files. You can easily modify the amount of information retained, which can be physically stored either online or offline on tape.

Multiple Technology Support

The CA MICS Accounting and Chargeback Option enables you to employ a vast array of data sources to represent your IT environment when accounting for resources. As your system grows, you can implement more of these sources and continue to address your evolving needs. These sources can include:

- **CA MICS DATA INTEGRATION APPLICATIONS (DIAs):** Optional and standard CA MICS products that are integrated with CA MICS Accounting and Chargeback include support for z/OS, TSO, CICS, IMS, DB2, DASD, CA IDMS, SNA, z/VM (as well as special accommodations for Linux for System z running in a z/VM environment), WebSphere Application Server, WebSphere MQ, Tandem, and Unix
- **CA MICS FIELD DEVELOPED APPLICATIONS:** A unique and powerful application capability process to create user-developed applications that allow you to account and charge for other technologies
- **EXTERNAL ACCOUNTING FILES:** Any external management system data that is to be processed only by the CA MICS Accounting and Chargeback Option. Does not require being loaded into the base CA MICS repository
- **MANUALLY ENTERED DATA:** Data that is entered via data entry panels (for example, budget information, standard and recurring debits and credits, and so forth)
- **BATCH DATA LOAD:** Batch-loaded data including budget information, as well as standard and recurring debits and credits. The use of batch data loads can reduce the need for extensive manual data entry