

Deployment Pack for CA Introscope® with Citrix

agility
made possible™



What it does

Deployment Pack for CA Introscope® with Citrix provides additional metrics about the Citrix ecosystem via Extended Platform Agent (EPA) scripts and java plugins. It helps facilitate monitoring of performance data of Citrix appliances and the services deployed on them.

Benefits that deliver value

Deployment Pack for CA Introscope with Citrix:

- Helps organizations gain better value from CA Introscope through enhanced monitoring of Citrix Access Gateways to maintain optimal performance levels
- Improves the Citrix ecosystem through increased visibility into critical performance metric

How it works

The solution includes the following:

- Data retrieved from MFCOM, WMI and output from Citrix provided command line tools
- Default scripts and plugins for ProcessWatch5, Serversessions, Tasklists, PrintJobs and WIQueue
- Metric list
 - ProcessWatch5 – selected processes mapped to service functions (alert is by service name)
 - Serversessions.wsf – counts by session status (logged on, listening, disconnected, total)
 - Tasklist – running totals by session
 - PrintJobs – for each server, shows print jobs waiting
 - WIQueue – for the web interface servers

Technical prerequisites

Supported Citrix versions:

- 4, 4.5 and 5.0.

Supported Operating Systems:

- Microsoft Windows XP, 2003 Server and 2008 Server

Supported CA Introscope version 8.0 or higher