

CA Education Course Calendar: Asia-Pacific

Countries Shown: Australia, New Zealand

Oct 2011 - Oct 2012

CA Education's number-one priority is to help maximize your CA software investment. That is why we work with you to identify your educational needs, provide a range of flexible learning options, and outline an effective plan to meet your goals. Use the Education Needs Assessment (ENA) to help you identify your training needs. An ENA identifies prospective students' knowledge and competency levels on CA software or Industry best practices and offers course suggestions. Our goal is to provide all the classes you want, when you need them, and where you want them. Use this schedule to select the course locations and dates that best fit your requirements.

This schedule is subject to change. Current schedules are available anytime on [ca.com](http://www.ca.com). For our cancellation policy please see the [CA Education Global Cancellation Policy](http://www.ca.com/us/education/content.aspx?cid=162821). <<http://www.ca.com/us/education/content.aspx?cid=162821>>

To learn more about how CA Education provides flexible learning options based on your budget, travel requirements and skill level, visit your regional education section of [ca.com](http://www.ca.com).

Learning Center Locations:

Virtual Learning can turn any location into classroom.

Our Asia-Pacific Learning Centers are located in Australia: Canberra-Barton, Sydney-North Ryde, Perth-Applecross, Melbourne-City; India: Hyderabad (Auriga), Hyderabad (ITC), Bangalore and New Delhi; Hong Kong.

PROJECT and PORTFOLIO MANAGEMENT

CA Clarity PPM v12 Configuration & Integration

Nov 08-11 - Canberra, Australia
Nov 15-18 - Virtual Learning - Australia
Jan 17-20 - Virtual Learning - Australia
Mar 06-09 - Virtual Learning - Australia
May 01-04 - Virtual Learning - Australia
Jun 26-29 - Virtual Learning - Australia

CA Clarity PPM v12: Application Administration

Dec 19-23 - Virtual Learning - Australia
Feb 13-17 - Virtual Learning - Australia
Apr 16-20 - Virtual Learning - Australia
Jun 04-08 - Virtual Learning - Australia
Jul 30-03 - Virtual Learning - Australia

CA Clarity PPM v12: Foundations II 200

Oct 10-14 - Virtual Learning - Australia
Nov 21-25 - Canberra, Australia
Dec 05-09 - Virtual Learning - Australia
Jan 30-03 - Virtual Learning - Australia
Mar 19-23 - Virtual Learning - Australia
May 14-18 - Virtual Learning - Australia
Jul 09-13 - Virtual Learning - Australia

CA Clarity PPM v12: Studio Configuration

Dec 12-16 - Canberra, Australia
Feb 06-10 - Virtual Learning - Australia
Mar 26-30 - Virtual Learning - Australia
May 28-01 - Virtual Learning - Australia
Jul 23-27 - Virtual Learning - Australia

CA Clarity PPM: Data and Reporting Foundation Bundle 200

Dec 07-09 - Canberra, Australia
Feb 22-24 - Virtual Learning - Australia
Apr 11-13 - Virtual Learning - Australia
Jun 13-15 - Virtual Learning - Australia
Aug 08-10 - Virtual Learning - Australia

SECURITY and COMPLIANCE

CA SiteMinder r12 SP3: 200

Dec 14-16 - Virtual Learning - Australia

CA SiteMinder r12: 300

Nov 08-11 - Virtual Learning - Australia
Mar 19-22 - Virtual Learning - Australia

SERVICE ASSURANCE

CA APM Customer Experience Manager r5: Up and Running Bundle 200

Nov 15-18 - Virtual Learning - Australia
Feb 20-24 - Virtual Learning - Australia
Apr 16-20 - Virtual Learning - Australia
Jun 18-22 - Virtual Learning - Australia
Aug 06-10 - Virtual Learning - Australia

CA Introscope for Java 9.0: Up and Running 200 Bundle

Oct 17-21 - Virtual Learning - Australia
Nov 28-02 - Sydney, Australia
Dec 05-09 - Virtual Learning - Australia
Jan 30-03 - Virtual Learning - Australia
Mar 26-30 - Virtual Learning - Australia
May 21-25 - Virtual Learning - Australia
Jul 16-20 - Virtual Learning - Australia

CA Introscope r9.x: Diagnostic Tools and Customizations 300

Mar 06-07 - Virtual Learning - Australia
May 07-08 - Virtual Learning - Australia
Jul 09-10 - Virtual Learning - Australia
Aug 27-28 - Virtual Learning - Australia

CA NetQoS Performance Center r6.0: Foundations 200

Nov 30 - Virtual Learning - Australia

CA NetQoS ReporterAnalyzer r8.3: Foundations 200

Dec 01-02 - Virtual Learning - Australia
Feb 06-07 - Virtual Learning - Australia
Apr 16-17 - Virtual Learning - Australia
Jun 18-19 - Virtual Learning - Australia
Sep 03-04 - Virtual Learning - Australia

CA Spectrum Infrastructure Manager r9.2: Foundations 200

Oct 18-21 - Virtual Learning - Australia
Dec 13-16 - Virtual Learning - Australia
Feb 14-17 - Virtual Learning - Australia
Apr 02-05 - Virtual Learning - Australia
Jun 05-08 - Virtual Learning - Australia
Jul 31-03 - Virtual Learning - Australia

CA Spectrum Infrastructure Manager r9.2: Optimization and Customization 300

Mar 06-09 - Virtual Learning - Australia
May 01-04 - Virtual Learning - Australia
Jun 26-29 - Virtual Learning - Australia
Aug 21-24 - Virtual Learning - Australia

eHealth r6.2: Administration 200

Nov 28-02 - Virtual Learning - Australia
Jan 16-20 - Virtual Learning - Australia

eHealth r6.2: Reporting 300

Oct 24-28 - Virtual Learning - Australia
Dec 19-23 - Virtual Learning - Australia
Feb 27-02 - Virtual Learning - Australia
Apr 16-20 - Virtual Learning - Australia
May 28-01 - Virtual Learning - Australia
Jul 23-27 - Virtual Learning - Australia
Sep 17-21 - Virtual Learning - Australia

SERVICE PORTFOLIO MANAGEMENT

CA Clarity PPM v12: Foundations I 200

Nov 07-11 - Virtual Learning - Australia
Jan 09-13 - Virtual Learning - Australia
Feb 27-02 - Virtual Learning - Australia
Apr 30-04 - Virtual Learning - Australia
Jun 18-22 - Virtual Learning - Australia

CA Service Desk Manager r12.6: Administration 200

Dec 05-08 - Virtual Learning - Australia
Jan 30-02 - Virtual Learning - Australia
Mar 26-29 - Virtual Learning - Australia
May 21-24 - Virtual Learning - Australia
Jul 16-19 - Virtual Learning - Australia

CA Service Desk Manager r12.6: Managing Knowledge 200

Jan 09-10 - Virtual Learning - Australia
Feb 27-28 - Virtual Learning - Australia
Apr 02-03 - Virtual Learning - Australia
Jun 25-26 - Virtual Learning - Australia
Aug 20-21 - Virtual Learning - Australia

CA Service Desk Manager r12.6: Service Desk Database Management 200

Jan 13 - Virtual Learning - Australia
Mar 02 - Virtual Learning - Australia
Apr 06 - Virtual Learning - Australia
Jun 29 - Virtual Learning - Australia
Aug 24 - Virtual Learning - Australia

CA Service Desk Manager r12.6: Service Desk Modification 300

Jan 11-12 - Virtual Learning - Australia
Feb 29-01 - Virtual Learning - Australia
Apr 04-05 - Virtual Learning - Australia
Jun 27-28 - Virtual Learning - Australia
Aug 22-23 - Virtual Learning - Australia

VIRTUALIZATION & AUTOMATION

CA Workload Automation AE r11.3: Foundations 200

Dec 14-16 - Virtual Learning - Australia

Feb 22-24 - Virtual Learning - Australia
May 09-11 - Virtual Learning - Australia
Jul 11-13 - Virtual Learning - Australia
Sep 12-14 - Virtual Learning - Australia

CA Workload Automation AE r11.3: Installation 200

Dec 12-14 - Virtual Learning - Australia
Feb 20-22 - Virtual Learning - Australia
May 07-09 - Virtual Learning - Australia
Jul 09-11 - Virtual Learning - Australia
Sep 10-12 - Virtual Learning - Australia

VIRTUALIZATION and SERVICE AUTOMATION

CA IT Client Manager r12.x: Operation and Administration Bundle 200

Nov 21-25 - Virtual Learning - Australia
Feb 27-02 - Virtual Learning - Australia
Mar 26-30 - Virtual Learning - Australia
May 14-18 - Virtual Learning - Australia
Jul 16-20 - Virtual Learning - Australia
Sep 10-14 - Virtual Learning - Australia

CA ITPAM r3.0: Automating IT Processes Bundle 300

Oct 10-14 - Virtual Learning - Australia
Nov 28-02 - Canberra, Australia
Feb 13-17 - Virtual Learning - Australia
Jun 18-22 - Virtual Learning - Australia

CA Service Desk Manager r12 Reporting 300

Oct 14 - Virtual Learning - Australia

CA Service Desk Manager r12.x: Administration Bundle 200

Oct 10-13 - Virtual Learning - Australia
Dec 05-08 - Virtual Learning - Australia

CA Service Desk Manager r12: Managing Knowledge 200

Oct 24-25 - Virtual Learning - Australia

CA Service Desk Manager r12: Service Desk Modification 300

Oct 26-27 - Virtual Learning - Australia