

CA Education Course Calendar: North America

Countries Shown: Canada, United States

Jul - Dec 2011

CA Education's number-one priority is to help maximize your CA software investment. That is why we work with you to identify your educational needs, provide a range of flexible learning options, and outline an effective plan to meet your goals. Use the Education Needs Assessment (ENA) to help you identify your training needs. An ENA identifies prospective students' knowledge and competency levels on CA software or Industry best practices and offers course suggestions. Our goal is to provide all the classes you want, when you need them, and where you want them. Use this schedule to select the course locations and dates that best fit your requirements.

This schedule is subject to change. Current schedules are available anytime on [ca.com](http://www.ca.com). For our cancellation policy please see the [CA Education Global Cancellation Policy](http://www.ca.com/us/education/content.aspx?cid=162821). <<http://www.ca.com/us/education/content.aspx?cid=162821>>

To learn more about how CA Education provides flexible learning options based on your budget, travel requirements and skill level, visit your regional education section of [ca.com](http://www.ca.com).

Learning Center Locations:

Virtual Learning can turn any location into classroom.

Our North America Learning Centers are located in San Francisco, CA; Atlanta, GA; Chicago, IL; Boston, MA; New York City, NY; Long Island, NY; Dallas, TX; and Toronto, Canada.

MAINFRAME	CA Clarity PPM v12 Configuration & Integration Sep 27-30 - Virtual Learning - United States	Jul 25-28 - Virtual Learning - United States Aug 15-18 - Virtual Learning - United States Oct 18-21 - Virtual Learning - United States
CA ACF2 r12: Advanced Administration 400 Aug 22-24 - Virtual Learning - United States	CA Clarity PPM v12: Application Administration Jul 25-29 - Virtual Learning - United States Sep 12-16 - Virtual Learning - United States Oct 24-28 - Virtual Learning - United States	
CA ACF2 r12: Intermediate Administration 300 Jul 25-26 - Virtual Learning - United States	CA Clarity PPM v12: Foundations II 200 Jul 18-22 - Virtual Learning - United States Aug 22-26 - Virtual Learning - United States Oct 10-14 - Virtual Learning - United States	
CA ACF2 r14 for z/OS Basic Administration 200 Aug 17-19 - Virtual Learning - United States	CA Clarity PPM v12: Installation 200 Sep 12-16 - Virtual Learning - United States	
CA Endeavor Software Change Manager r12: Change Control Administration 200 Jul 25-29 - Virtual Learning - United States Aug 22-26 - San Francisco, California Oct 03-07 - Virtual Learning - United States	CA Clarity PPM v12: Studio Configuration Oct 03-07 - Virtual Learning - United States	
CA Endeavor Software Change Manager r7 Advanced Processor Writing 300 Jul 18-20 - Virtual Learning - United States	CA Clarity PPM: Data and Reporting Foundation Bundle 200 Jul 13-15 - Virtual Learning - United States Sep 07-09 - Virtual Learning - United States	
CA ESP Workload Automation r5.5: Foundations 200 Sep 07-09 - Virtual Learning - United States	CA Clarity v12 Project, Resource and Portfolio Management Bundle 200 Aug 01-04 - Virtual Learning - United States Sep 06-09 - Virtual Learning - United States	
CA Top Secret r14: Security Mainframe and Distributed Integrations 200 Jul 18-21 - Virtual Learning - United States	CA Productivity Accelerator 9.6.1: Basics and Content Authoring Aug 01-05 - Virtual Learning - United States Sep 12-16 - Virtual Learning - United States Oct 24-28 - Virtual Learning - United States	
Mainframe Academy Core: Part 2 Bundle Jul 04-22 - Atlanta, Georgia		
OTHER		
ITIL v3 Foundation Course Sep 12-14 - Virtual Learning - United States Dec 05-07 - Virtual Learning - United States		
PROJECT and PORTFOLIO MANAGEMENT	RECOVERY MANAGEMENT/DATA MODELING	
	CA Erwin Data Modeler r7.3: Effective Data Modeling Practices	
		SECURITY and COMPLIANCE
		CA Access Control r12.5 SP3: Administration 200 Aug 24-26 - Virtual Learning - United States
		CA Access Control r12.5 SP3: Implementation 200 Aug 22-23 - Virtual Learning - United States
		CA DLP r12.5: Administration 200 Aug 17-19 - Virtual Learning - United States
		CA DLP r12.5: Implementation 200 Aug 15-16 - Virtual Learning - United States
		CA Federation Manager r12: 200 Jul 12-15 - Virtual Learning - United States
		CA Identity Manager r12.5 Implementation 200 Jul 21-22 - Virtual Learning - United States Aug 18-19 - Virtual Learning - United States Sep 22-23 - Virtual Learning - United States
		CA Identity Manager r12.5 SP1: Advanced Implementation 300 Aug 22-26 - Virtual Learning - United States
		CA Identity Manager r12.5: Administration 200 Jul 18-20 - Virtual Learning - United States Aug 15-17 - Virtual Learning - United States Sep 19-21 - Virtual Learning - United States
		CA Role & Compliance Manager r12.5: Administration 200 Aug 03-05 - Virtual Learning - United States
		CA Role & Compliance Manager r12.5: Implementation 200 Aug 01-02 - Virtual Learning - United States

CA SiteMinder r12 SP3: 200

Aug 03-05 - Virtual Learning - United States
 Sep 07-09 - Virtual Learning - United States

CA SiteMinder r12: 300

Jul 11-14 - Virtual Learning - United States
 Sep 13-16 - Virtual Learning - United States

CA Workflow r1.0: Introduction to Automating Business Processes 300 Bundle

Jul 11-12 - Virtual Learning - United States
 Aug 29-30 - Virtual Learning - United States
 Oct 11-12 - Virtual Learning - United States

SERVICE ASSURANCE**CA APM Customer Experience Manager r5: Up and Running Bundle 200**

Jul 25-28 - Virtual Learning - United States
 Aug 09-12 - Virtual Learning - United States
 Sep 06-09 - Virtual Learning - United States

CA Introscope for Java 9.0: Up and Running 200 Bundle

Jul 11-15 - Virtual Learning - United States
 Aug 08-12 - Virtual Learning - United States
 Sep 19-23 - Virtual Learning - United States
 Oct 10-14 - Virtual Learning - United States

CA NetQoS GigaStor 13: Quickstart 200

Nov 18 - Virtual Learning - United States

CA NetQoS NetVoyant r6.1: Foundations 200

Jul 21-22 - Virtual Learning - United States
 Aug 25-26 - Virtual Learning - United States
 Sep 08-09 - Virtual Learning - United States
 Nov 10-11 - Virtual Learning - United States
 Nov 22-23 - Virtual Learning - United States

CA NetQoS Performance Center r6.0: Foundations 200

Jul 18 - Virtual Learning - United States
 Aug 22 - Virtual Learning - United States
 Sep 07 - Virtual Learning - United States
 Sep 16 - Virtual Learning - United States
 Nov 07 - Virtual Learning - United States
 Nov 21 - Virtual Learning - United States

CA NetQoS ReporterAnalyzer r8.3: Foundations 200

Jul 19-20 - Virtual Learning - United States
 Aug 23-24 - Virtual Learning - United States
 Nov 08-09 - Virtual Learning - United States

CA NetQoS SuperAgent r8.3: Foundations 200

Aug 03-04 - Virtual Learning - United States
 Sep 14-15 - Virtual Learning - United States

Nov 16-17 - Virtual Learning - United States

CA NetQoS Unified Communications Monitor r3.0: Foundations 200

Sep 12-13 - Virtual Learning - United States
 Nov 14-15 - Virtual Learning - United States

CA Spectrum Infrastructure Manager r9.2: Foundations 200

Aug 09-12 - Virtual Learning - United States
 Sep 06-09 - Virtual Learning - United States
 Oct 04-07 - Chicago, Illinois

CA Spectrum Infrastructure Manager r9.2: Optimization and Customization 300

Jul 25-28 - Dallas, Texas
 Aug 15-18 - Virtual Learning - United States
 Sep 20-23 - Tampa, Florida
 Oct 18-21 - Virtual Learning - United States

CA SPECTRUM r9.0: Service Manager 400

Sep 12-15 - Virtual Learning - United States

CA Spectrum r9.2: Optimization and Customization 300

Jul 18-21 - Virtual Learning - United States

CA Spectrum Service Assurance r2.5: Foundation 200

Aug 10-12 - Virtual Learning - United States

CA Virtual Assurance for Infrastructure Managers r12: Core Components 200

Jul 18-20 - Virtual Learning - United States
 Sep 07-09 - Virtual Learning - United States

eHealth r6.2: Administration 200

Jul 25-29 - Virtual Learning - United States
 Aug 22-26 - New York City, New York
 Sep 19-23 - Virtual Learning - United States
 Oct 17-21 - Chicago, Illinois

eHealth r6.2: Reporting 300

Jul 11-15 - Virtual Learning - United States
 Sep 12-16 - New York City, New York
 Oct 03-07 - Virtual Learning - United States

SERVICE PORTFOLIO MANAGEMENT**CA Clarity PPM v12: Foundations I 200**

Aug 15-19 - Virtual Learning - United States
 Oct 03-07 - Virtual Learning - United States

VIRTUALIZATION & AUTOMATION**CA Workload Automation AE r11.3: Foundations 200**

Jul 20-22 - Virtual Learning - United States
 Aug 17-19 - Virtual Learning - United States
 Sep 12-14 - Virtual Learning - United States

Oct 12-14 - Virtual Learning - United States
 Nov 09-11 - Virtual Learning - United States

CA Workload Automation AE r11.3: Installation 200

Aug 03-05 - Virtual Learning - United States
 Aug 31-02 - Virtual Learning - United States
 Sep 26-28 - Virtual Learning - United States
 Oct 26-28 - Virtual Learning - United States
 Nov 30-02 - Virtual Learning - United States

VIRTUALIZATION and SERVICE AUTOMATION**CA AutoSys Workload Automation r11: Installation 200**

Sep 07-09 - Virtual Learning - United States

CA AutoSys Workload Automation r11: Security Implementation 300

Sep 01-02 - Virtual Learning - United States
 Oct 06-07 - Virtual Learning - United States

CA AutoSys® Workload Automation r11: Foundations 200

Jul 11-13 - Virtual Learning - United States
 Aug 29-31 - Virtual Learning - United States
 Oct 03-05 - Virtual Learning - United States

CA CMDB r12: Administration and Federation 200

Aug 01-05 - Virtual Learning - United States
 Sep 12-16 - Virtual Learning - United States
 Oct 24-28 - Virtual Learning - United States

CA dSeries Workload Automation r11.1: Foundations 200

Oct 05-07 - Virtual Learning - United States

CA IT Client Manager r12.x: Operation and Administration Bundle 200

Jul 11-15 - Virtual Learning - United States
 Aug 22-26 - Virtual Learning - United States
 Oct 03-07 - Virtual Learning - United States

CA ITPAM r3.0: Automating IT Processes Bundle 300

Jul 18-22 - Virtual Learning - United States
 Aug 08-12 - Virtual Learning - United States

CA Service Catalog r12: Accelerated Essentials 200

Aug 02-05 - Virtual Learning - United States

CA Service Desk Manager r12 Reporting 300

Jul 01 - Virtual Learning - United States
 Jul 29 - Herndon, Virginia
 Aug 05 - Virtual Learning - United States
 Sep 30 - Virtual Learning - United States
 Nov 04 - Chicago, Illinois

CA Service Desk Manager r12.x: Administration Bundle 200

Jul 25-28 - Herndon, Virginia
 Aug 01-04 - Virtual Learning - United States

Sep 06-09 - Virtual Learning - United States

Sep 26-29 - Virtual Learning - United States

Oct 31-03 - Chicago, Illinois

CA Service Desk Manager r12: Database Management 200

Aug 10 - Virtual Learning - United States

Oct 19 - Virtual Learning - United States

CA Service Desk Manager r12: Managing Knowledge 200

Jul 27-28 - Virtual Learning - United States

Aug 11-12 - Virtual Learning - United States

Sep 08-09 - Virtual Learning - United States

Oct 20-21 - Virtual Learning - United States

CA Service Desk Manager r12: Service Desk Modification 300

Jul 25-26 - Virtual Learning - United States

Aug 08-09 - Virtual Learning - United States

Sep 06-07 - Virtual Learning - United States

Oct 17-18 - Virtual Learning - United States

CA Service Desk r12: Automating Business Processes 300

Jul 13-15 - Virtual Learning - United States

Aug 31-02 - Virtual Learning - United States

Oct 13-14 - Virtual Learning - United States

CA Software Change Manager r12 Administration and Configuration 200

Aug 16-19 - Virtual Learning - United States

Oct 18-21 - Virtual Learning - United States

CA Spectrum Automation Manager r12: Configuration 200

Sep 07-09 - Virtual Learning - United States

Oct 26-28 - Virtual Learning - United States

CA Unicenter Asset Portfolio Management r11.3.4 Administration 200

Jul 13-14 - Virtual Learning - United States

Oct 13-14 - Virtual Learning - United States

CA Unicenter Asset Portfolio Management r11.3.4 Using and Reporting 200

Jul 05-06 - Toronto, Canada

Jul 11-12 - Virtual Learning - United States

Oct 11-12 - Virtual Learning - United States