

# CA Expert Package

Reduce risk and maximize and extend the value of your CA Technologies investments

agility  
made possible™



CA Expert Packages leverage the knowledge of CA Services professionals as you architect, design, or deploy your CA Technologies solution. Bring the expertise of a senior subject matter expert into your organization to advise you on architecture and design approaches or assist you in implementing and configuring your CA Technologies solutions.

## Supporting your business

Could you benefit from having a seasoned consultant or architect on site for short-term technical and advisory assistance while you're deploying a new CA Technologies solution? Would you like to evaluate and maximize the current performance of an implemented CA Technologies solution? These are the types of situations where a CA Expert Package may be the ideal solution for your organization.

Select the type of expert that best suits your needs- deployment or solution-related. Our deployment consultants can address specific implementation related requirements as you roll out your CA Technologies solution- to reduce risk and ensure an effective deployment. CA Services consultants and architects can conduct strategy sessions and advise your IT team on how to best leverage your installed solution.

## Delivering business value

CA Services consultants work with your team to deliver short-term, high impact technical assistance at any stage of your solution's lifecycle to help you:

- Mitigate risk by applying best practices working through implementation and configuration issues in real-time
- Reduce implementation complexity with solution expertise
- Optimize deployed solutions to protect and ensure the long term value of your CA Technologies investment
- Accelerate time to value and speed staff learning curve with knowledge transfer

## What you get

With a CA Expert Package, you can count on CA Services professionals for comprehensive knowledge of and assistance with your CA Technologies solution. Expert Packages are delivered in one week increments. While a CA Expert Package does not provide a defined product or solution implementation, it delivers high value services that address solution management tasks or implementation guidance. Think of a CA Expert Package as a way to complement your IT staff for a limited term with specific knowledge of CA Technologies solutions.

Select one of the following:

- **CA Deployment Expert Package** – CA Technologies product implementation assistance including:
  - Review of your existing implementation or proposed implementation plan
  - Assistance with installation tasks and troubleshooting of performance issues
  - Review of your deployment with respect to best practices
  - Knowledge transfer
- **CA Solution Expert Package** – architecture and design assistance including:
  - Review of IT approaches relative to a CA Technologies solution
  - Validation of implementation architecture and identification of potential issues that may affect performance
  - Assuring the solution design adheres to best practices
  - Knowledge transfer

CA Technologies offers Expert Packages for our full portfolio of solutions including:

- Cloud
- Mainframe
- Security and Compliance
- Service Assurance
- Service and Portfolio Management
- Virtualization and Service Automation

---

## Why CA Services?

CA Services is committed to your success with CA Technologies solutions. We're here to help you throughout the entire solution lifecycle—from strategy to consulting to implementation and management with unsurpassed depth of expertise and breadth of services offerings to deliver real business results with confidence.

CA Technologies approach of unifying CA Services, Support and Education provides you the ongoing expert advice guidance and assistance you need to successfully plan, deploy administer and support and integrated CA Technologies solution. Trust the experts who have the experience gained over 35 years and thousands of successful engagements to deliver successful business outcomes with flexibility, precision and value.

**No one knows CA Technologies like CA Services.**

---

## Get Started

To purchase a CA Expert Package or to speak with CA Technologies about how you can integrate this solution into your environment, please contact CA Services at [ca.com/services](http://ca.com/services)