

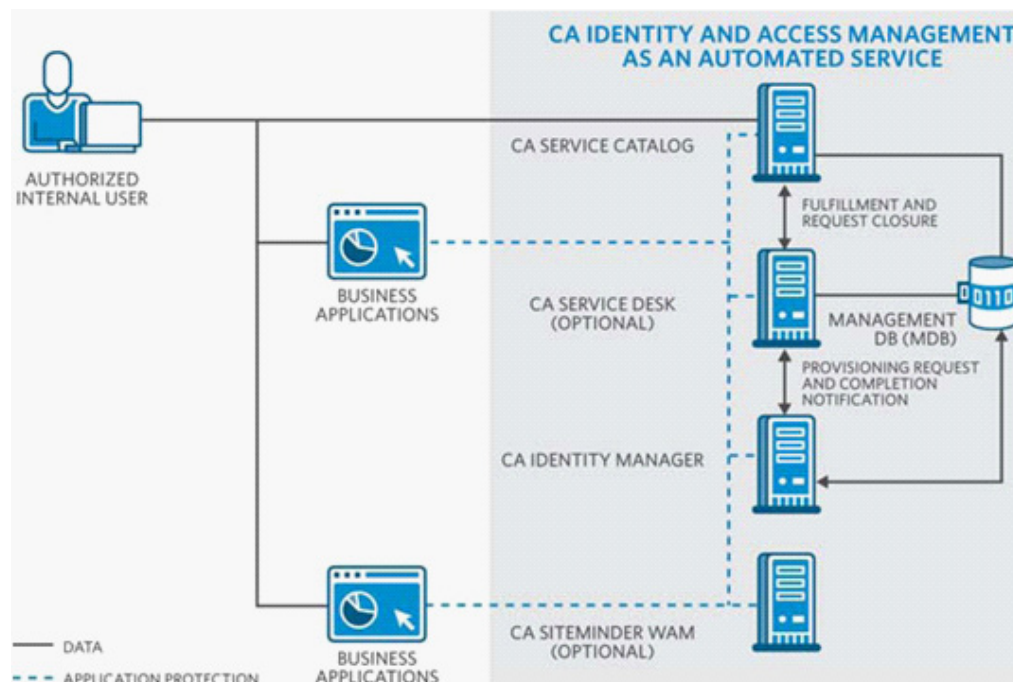
# CA Identity and Access Management as an Automated Service Accelerator

Leverage Service Management to Automate and Simplify Identity Administration

Harness the combined power of CA's service management and identity and access management (IAM) products to use a service catalog interface for requesting IAM-related services and have them automatically fulfilled. Leverage prebuilt and tested integration components to speed time-to-value and lower risk.

## Meeting Business Requirements

The CA Identity and Access Management as an Automated Service Accelerator enables users to submit identity administration requests by following the same procedure that they use for other IT services. Individuals use CA Service Catalog as a single point of contact to initiate identity-related requests which are then transparently fulfilled by CA Identity Manager, including navigating through the required approval processes. Organizations can optionally configure CA Service Catalog to pass requests to CA Service Desk to increase the level of control over the service request and change management process, or configure administrative utilities to feed identity administration requests directly into CA Service Desk. The integration also works in conjunction with CA SiteMinder<sup>3</sup> to secure access to the major web components of the integration.





## Delivering Business Value

The CA Identity and Access Management as an Automated Service Accelerator:

- Leverages ITIL®-based service requests to align IT security operations with business priorities
- Reduces costs, simplifies training, and improves the user experience
- Extends and enhances your investment in CA Service Catalog, CA Service Desk, and CA Identity Manager
- Integrates the separate industry domains of Service Management and IAM to streamline and automate identity provisioning processes
- Lowers risk and improves time-to-value with prebuilt and tested components

## What You Get

- Request forms, workflow processes, a provisioning connector, and transaction and role monitors
- Support to install, set up, test, and validate the reference implementation of the Accelerator
- Guidelines on how to customize the Accelerator to address specific requirements
- Mentoring on how to best use the integration and its components
- Product Guide, Integration Guide, and Release Notes

## Why CA Services?

By leveraging its proven nine-stage methodology, best practices, and expertise CA Services can help you implement and optimize CA products in a way that speeds time-to-value and lowers project risk. When it comes to deploying CA solutions, no other organization can provide the depth of expertise, breadth of services, and partner network required to help you achieve the efficient IT management that drives business results.

## Get Started

To purchase the CA Identity and Access Management as an Automated Service Accelerator, or to speak with CA about how you can integrate this solution into your environment, please contact CA Services at [ca.com/services](http://ca.com/services).

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