CA Infrastructure and Performance Management Solution Implementation

Implement an Effective Solution to Enhance Performance and Availability

Leverage the monitoring, reporting and product expertise of CA Services professionals to implement a solution of CA Spectrum® Infrastructure Manager and/or CA eHealth® Performance Manager with faster time-to-value and lower risk.

Supporting Your Business

The CA Infrastructure and Performance Management Solution Implementation deploys CA Spectrum® Infrastructure Manager and/or CA eHealth® Performance Manager using CA Services professionals and partners with the expertise to architect a solution, expedite a reliable deployment and transfer knowledge to your staff in the process. Also available as deployment options are CA eHealth® SystemEDGE™, CA eHealth® Live Exceptions Dashboard Add-On Services Component, CA eHealth Database Performance Option, and CA Virtual Performance Management for CA Spectrum and/or CA eHealth.

CA architects and consultants work with you to develop solution design and integration specifications that include comprehensive phased implementation and test plans. The specifications are built to enhance your capabilities to centralize and consolidate management reporting of events, align infrastructure exceptions to the business services they affect, and simplify your management environment — and to deliver results quickly in manageable phases. Once the design and integration specifications are validated, the CA team installs, configures, tests and documents the products, workflows, features and functions defined.

Delivering Business Value

The CA Infrastructure and Performance Management Solution Implementation:

- Leverages CA consultants and partners who have deep product expertise
- Mitigates implementation risk and improves efficiencies through the application of best practice methodologies
- Delivers achievable implementation and test plans structured in 60–90 day phases so you see results quickly
- Speeds deployment and staff learning curves through knowledge transfer
- Deploys CA Spectrum Infrastructure Manager and/or CA eHealth Performance Manager to help you facilitate proactive problem identification, improve problem isolation, increase visibility into performance management, and improve service availability

Transforming IT Management.

What You Get

CA employs a proven nine-stage deployment methodology that includes:

- Project management services including a project management plan, project schedule and ongoing project reporting
- Analysis of the as-is business, technical and physical operating environment related to your deployment and development of solution requirements and expected outcomes
- Development of a solution architecture and design
- Development of a solution specification that contains:
  - Business requirements and goals
  - Key business use cases
  - Solution components and configurations
  - Solution architecture and detailed physical architecture
  - Solution impact, implementation and test plans and success criteria
- Installation, configuration and testing of the CA products and chosen options in defined in-scope environments
- Customization and integration deployment
- Full configuration and backup documentation
- Staff mentoring and training

Why CA Services?

By leveraging our proven nine-stage deployment methodology, best practices, and expertise, CA Services can help you implement CA products in a way that speeds time-to-value and lowers project risk. When it comes to deploying CA solutions, no other organization can provide the depth of expertise, breadth of services and partner network required to help you achieve the efficient IT management that drives business results.

CA Services is part of the Customer Value Network (CVN) which brings together CA Services, Education, Support, Communities and Partners to deliver programs, communications, events and offerings to enable your success.

Get Started

To purchase the CA Infrastructure and Performance Management Solution Implementation or to speak with CA about how you can integrate this solution into your environment, please contact CA Services at **ca.com/services**.

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