

Keep Pace with Infrastructure Changes and Improve Your CA NSM Installation

MAXIMIZE THE VALUE OF YOUR CA NSM INVESTMENT WITH THE CA NSM HEALTHCHECK. HELP YOUR MANAGEMENT FRAMEWORK KEEP PACE WITH THE DYNAMIC INFRASTRUCTURE CHANGES THAT ARE DRIVING YOUR BUSINESS GROWTH.

Service That Supports Your Business

Just adding, removing or upgrading hardware and software is not going to guarantee optimal performance. Realize the full potential of your CA NSM deployment by identifying bottlenecks and ways to improve the operations and profitability of your business. Get the knowledge you need to effectively monitor and manage the systems that support your critical business services.

Benefits That Deliver Value

CA Services professionals review your operating environment and analyze how CA NSM supports your critical business services. The information collected can help you:

- Meet current and future business needs
- Increase user efficiency and reduce support costs
- Validate current and future performance and capacity of the CA NSM hardware

What You Get

The CA NSM Healthcheck examines how CA NSM is used as part of your problem management activities. Opportunities for integration with CA NSM and other tools are explored. Features and functions that are not fully utilized may be uncovered. For a single fixed-price, our team works with yours for approximately two weeks and:

- Analyzes the current state
 - Reviews business goals, requirements and challenges
 - Understands operations and administration staff responsibilities
 - Reviews operational processes and procedures
 - Determines characteristics of CA NSM architecture, hardware platform capacity and performance, outstanding issues, tools and LAN/WAN topology
 - Reviews CA NSM implementation against business strategy
- Analyzes findings and develops a set of prioritized options
 - Proposes options to help improve alignment of your CA NSM implementation with your infrastructure management objectives and industry best practices
 - Creates a phased, high-level plan for implementing the options with strategies to address process and organizational change, and project scope and key milestones
- Prepares a final report and presents findings and options to your management

CA Vision

Enterprise IT Management (EITM) is CA's vision to unify IT and simplify the management of today's complex computing environments for greater business results. We do this securely through the intelligent integration and dynamic management of people, processes and technology across the enterprise, including storage, systems, networks, applications, databases and security. In this way, we help you better manage risk, manage costs, improve service and ensure IT resources are consistently used to drive the business.

Why CA Services?

By leveraging our proven nine-stage deployment methodology, best practices and expertise, CA Services can help you implement CA products in a way that shortens time-to-value and lowers risk. When it comes to deploying CA solutions, no other organization can provide the depth of expertise, breadth of services and partner network required to help you achieve the efficient IT management that drives business results.

Get Started

To purchase the CA NSM Healthcheck or to speak with CA about how you can integrate this solution into your environment, please contact CA Services at ca.com/services.