

SERVICE DESCRIPTION:

Associate Services Consultant Program

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“The Associate took the time to understand our needs and spoke in terms of our interests. We appreciated the insightful questions and how concerns as well as solutions were brought to us before problems arose.”

Kerwin Bradwell
NCCI Holdings, Inc.

Accelerate the time to value for your CA Technologies investment with increased flexibility to deliver the right service—at the right time—at the right price point.

Overview

The Associate Services Consultant Program is a comprehensive recruitment and readiness campaign that adds to your success by attracting, developing and retaining the best and brightest entry-level professionals who consistently deliver value at a cost-effective price point.

How it works

Associates contribute a high level of energy and are often a source of innovative ideas that adds value to the overall engagement. Associates are capable of delivering a wide variety of services from standard implementations to more advanced services when teamed with seasoned technology professionals.

Your CA Technologies account team will work with you to identify opportunities where associates can provide the most value to your organization. The associate’s key responsibilities will be to:

- Utilize CA Services best practices and methodologies to implement or upgrade CA Technologies solutions.
- Assist in documentation development, support configuration activities, and provide thorough testing and validation.
- Support future on-boarding requirements, maintain and administer the CA Technologies solutions as required.

The Associate Services Consultant Program includes a comprehensive Academy offering a wide variety of learning opportunities from CA Technologies solution accreditation to CA Services enablement training. As a result, the program attracts candidates from leading educational institutions who combine strong technical acumen with a desire to work at a world-class services organization.

In addition to the Academy, the program offers ongoing learning and development opportunities, job shadows, and a formal Advisor Program where top CA Services professionals are teamed with the associates to offer real-world, on-the-job guidance and mentoring.

In summary, the Associate Services Consultant Program ensures that you continue to receive the high-quality services you have come to expect from CA Services.

“The project’s overall success would not have been possible without the functional and technical expertise, quality work, diligence and positive attitude of the Associate.”

A leading electronics manufacturer

“I would highly recommend the Associate Services Consultant Program for future customer engagements.”

A leading health benefits provider

The CA Technologies advantage

By leveraging our proven deployment methodology, best practices, and expertise, CA Services can help you implement CA Technologies products in a way that speeds time-to-value and lowers project risk. When it comes to deploying the solutions from CA Technologies, no other organization can provide the depth of expertise, breadth of services, and partner network required to help you achieve the efficient IT management that drives business results.

CA Services is part of **Go Live with CA Technologies** which brings together services, education, support, partners and communities in a seamless process to help customers get started quickly, successfully deploy their technology and continue to expand the value well after their initial deployment.

Next steps

To learn more about the Associate Services Consultant Program, contact your account manager or visit ca.com.