

CA SERVICES CAPABILITIES:  
Global Delivery

# CA Services Global Delivery



Gain the flexibility you need while reducing costs with the CA Services Global Delivery team. Take advantage of experienced CA Technologies solution experts for reliable, repeatable and high quality project delivery at a price point that fits your budget.

## Overview

Times are changing. Now more than ever, organizations need the ability to innovate quickly while managing costs. CA Services Global Delivery can help you do both by providing high value expertise to implement, upgrade, extend, and manage your CA Technologies solutions. We help you transform IT with the right solutions at the right price.

## What we can do

CA Services Global Delivery helps you tap into a highly specialized talent pool of CA Technologies solution experts that utilize industry best practices, quality standards and a proven methodology to get your projects done right. The Global Delivery team can provide:

<b>CA Technologies solution implementations</b> <ul style="list-style-type: none"><li>▪ High quality delivery at half the cost</li><li>▪ Blended onsite/offsite delivery model</li><li>▪ Resource allocation to more strategic tasks</li><li>▪ Follow the sun capabilities accelerate time to value</li></ul>	<b>CA Technologies product upgrades</b> <ul style="list-style-type: none"><li>▪ Proven Global Delivery Upgrade Factory process</li><li>▪ Lower cost, faster results, less risk</li><li>▪ Fixed price and fixed timeline delivery</li><li>▪ Minimized disruption to production operations</li></ul>
<b>Components and accelerators</b> <ul style="list-style-type: none"><li>▪ Commonly requested product extensions available off the shelf</li><li>▪ Customer specific components built to specification</li><li>▪ All components subjected to rigorous QA process</li><li>▪ Fully supported solutions ensure long-term ROI</li></ul>	<b>Managed services</b> <ul style="list-style-type: none"><li>▪ SLA-based services to free your staff to focus on other tasks</li><li>▪ Leave optimization and management of your CA Technologies solutions to the experts</li><li>▪ Cost-effective solutions for short or long term post go live services</li></ul>

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## How we do it

CA Services Global Delivery helps ensure your IT projects succeed—whether it’s a new CA Technologies solution, an existing product upgrade, or a component to enhance your deployed solution. We do this through the use of strict project governance and management, and our 30 years of experience working in all types of environments with CA Technologies solutions. Our mature processes and methodologies coupled with our uniquely specialized talent, training, and tools provide an unrivaled ability to deliver an on-time, quality project with substantial cost savings. Our onshore/offshore blended delivery model provides faster cycle times by leveraging our solution centers around the globe.

You have come to expect and rely on the expertise and value that CA Services brings to the table. Now you can expect even more by engaging CA Services Global Delivery to help you to implement, upgrade, extend, and manage your CA Technologies solutions.

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## The CA Technologies advantage

By leveraging our proven deployment methodology, best practices, and expertise, CA Services can help you implement CA Technologies products in a way that speeds time-to-value and lowers project risk. When it comes to deploying, upgrading and managing CA Technologies solutions, no other organization can provide the depth of expertise and breadth of services required to help you achieve the efficient IT management that drives business results.

Our state of the art delivery centers leverage specialized CA Technologies solution skill sets and certified staff that delivers exceptional quality, process and experience to confidently move your IT projects and management forward with precision and savings.

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## Next steps

To learn more about CA Technologies Global Delivery capabilities please visit us at [ca.com/us/global-delivery](http://ca.com/us/global-delivery).