Gain Valuable Product Knowledge and Insight with CA User Communities

"CA User Communities are the best way to keep up with what is happening both from a product and technology perspective. They give you direct contact to development staff and industry leaders in the field. At this point where training budgets are being cut or eliminated, User Communities provide a free way of keeping current and receiving relevant and timely training."

Dan Dechichio,
Raymond James & Associates

Would you like to influence product roadmaps by voting for product enhancements that are important to you? Could you benefit from practical product knowledge from other CA solution users? Would you like to have insight into product roadmaps, presentations and training?

Maximize the value of your CA software investment by joining CA User Communities, which offer these programs, services and more as part of your CA solution purchase.

Supporting Your Business

Gain significant networking opportunities and access to subject matter experts by participating in CA User Communities. Over 200 recognized regional user group communities and more than 50 forums are available to you at causergroups.com. Over 14,000 customers, partners, CA developers and CA support engineers share information via CA User Communities. CA User Communities provide a valuable way to support your business, learn more about your CA solution and share tips and tricks.

Benefits That Deliver Value

CA User Communities give you the opportunity to:

- Maximize the benefits of your product implementation by getting best practice guidance from peers with similar business requirements
- Improve the effectiveness of your staff and CA solution by participating in product presentations and training that provide strategic and tactical product information
- Help ensure that new product releases meet your business requirements by voting and prioritizing product enhancements

"CA User Communities are an invaluable way for global users to collaborate with one another. CA staff also regularly respond to discussion threads and make relevant presentations during user community meetings."

Darrell Sandefur,
Customer in the U.S.

"The CA User Communities are a great resource for help and information to get the most value from our products and to be a part of the future of the products."

Michiel Helder,
Ordina in the Netherlands

What You Get

CA User Communities offer you the following services, programs and opportunities:

- CA User Community Forums feature online discussion areas that support tagging, posting attachments, a powerful search engine, RSS notifications, profile preferences, and private messaging
- Global User Communities offer regular webcasts by subject matter experts, focused on specific CA solution areas and topics of interest to the user community
- Regional User Communities (User Groups) foster face-to-face peer networking focused on specific CA products or CA Solution areas
- CA conferences (CA Development Exchange Summit, CA Infoexchange, CA Expo, CA World®)
- CA Beta programs and Alpha testing opportunities (under NDA) provide opportunities for in depth collaboration with CA Development teams

CA Vision

Enterprise IT Management (EITM) is CA's vision to unify and simplify complex IT environments for greater business results. We do this securely through the intelligent integration and dynamic management of people, processes and technology across the enterprise, including storage, systems, networks, applications, databases and security. In this way, we help you better manage risk, manage costs, improve service and ensure IT resources are consistently used to drive the business.

THE CA CUSTOMER VALUE NETWORK brings together CA Services, Education, Support, Communities and Partners to deliver programs, communications, events and offerings to enable your success.

Next Steps

Visit **causergroups.ca.com**, where you will find the directory of online forums, global user communities, regional user groups, event listings and more. Joining a CA User Community is as easy as clicking "join" and completing a brief online submission form.

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Learn more about CA User Communities.
Visit us at **causergroups.ca.com**.

Transforming IT Management®