



Driving revenue with a modular portfolio of managed enterprise services powered by CA Solutions

In the rush for new technology adoption, enterprises have deployed new age services on top of the existing enterprise management stack which has led to many challenges, such as technology introduction, management complexity, vendor crowding and ever-increasing overhead.

Enterprises urgently need a solution which will de-construct these complexities and pave the way for a modular, flexible approach to continue subscribing outsourcing services from Managed Service Providers(MSPs).

Tech Mahindra's CA powered mEMSTM (modular Enterprise Managed Services) solution addresses these exact needs of enterprises by offering a modular portfolio of managed enterprise services with a wide variety of offerings.

Powered by

ca
technologies

mEMSTM™ – AN OVERVIEW

The Enterprise LAN and WAN today forms the critical backbone for the smooth functioning of the IT infrastructure essential to business success. Over the years enterprise local area networks have grown in complexity through the widespread adoption of Voice-over-IP, Unified Communications, Wi-Fi and virtualization technology over the existing LAN network. At the same time, the wide area networks have been under growing pressure to handle unified communications and providing a similar set of services as in the headquarters to remote office locations. In the rush for new technology adoption, enterprises have deployed new age services on top of the existing enterprise management stack which has led to the following key challenges for the enterprise.

- Increased technology complexity
- Multiple vendors for the infrastructure solution
- Multiple WAN providers at multiple locations
- The increased management and overhead costs which offset the benefits of new technology deployments

Solution Overview

The innovative mEMSTM solution portfolio empowers the enterprise to adopt new technologies with minimum risk and no upfront cost. Each business unit will now pay based on consumption and need. The modularity of the platform and offered services assists the enterprises to easily adopt new technology and services in a plug-and-play model. Tech Mahindra’s extensive partner ecosystems ensure that the OEM offerings and any new technology introduction can be efficiently delivered.

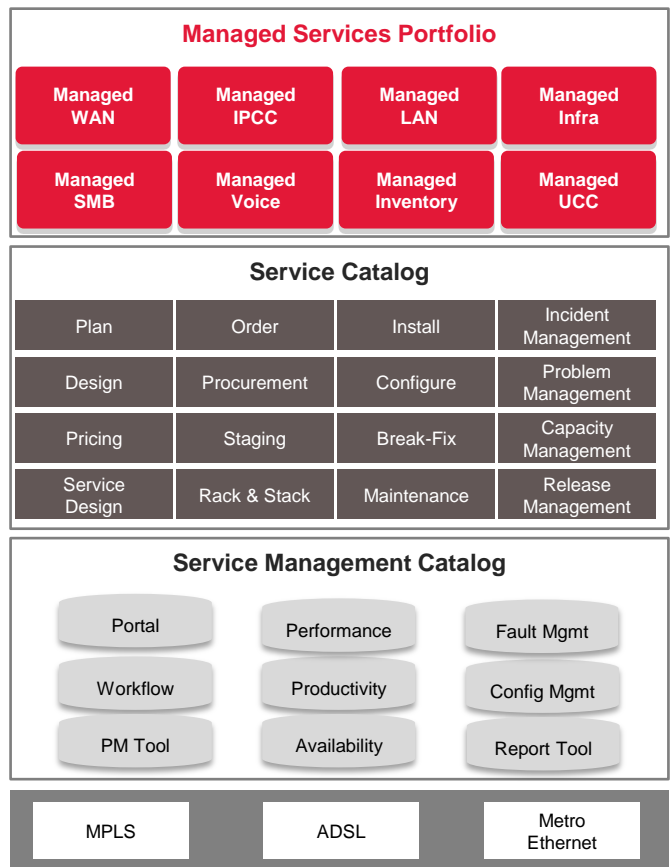
Key service offerings

Select Modular service components based on your requirement:

- Network Planning and Design
- Network Build
- Network Maintenance
- Network Operations
- Application Service Delivery
- Service Provisioning and Activation
- Unified Billing

- Inherent and growing complexity of the existing systems, which are now roadblocks for further new technology adoption

To address these challenges, the enterprise urgently needs a solution which will decongest their network and pave the way for a modular and flexible approach to continue subscribing outsourcing services from Managed Service Providers (MSPs). Modular managed services is the holistic way out, which provides the means for the enterprises to adopt and manage new technologies, faster and without being burdened with large capital expenditure (CapEx) outlay. This solution reduces the time and effort involved to manage multiple MSPs and removes the need to develop in-house skills, enterprise management stacks and managed services around it. The Modular Enterprise Management Services (mEMSTM) by Tech Mahindra addresses these exact needs for the enterprise and offers a modular portfolio of managed enterprise services with a broad portfolio of offerings under the mEMSTM solution portfolio.





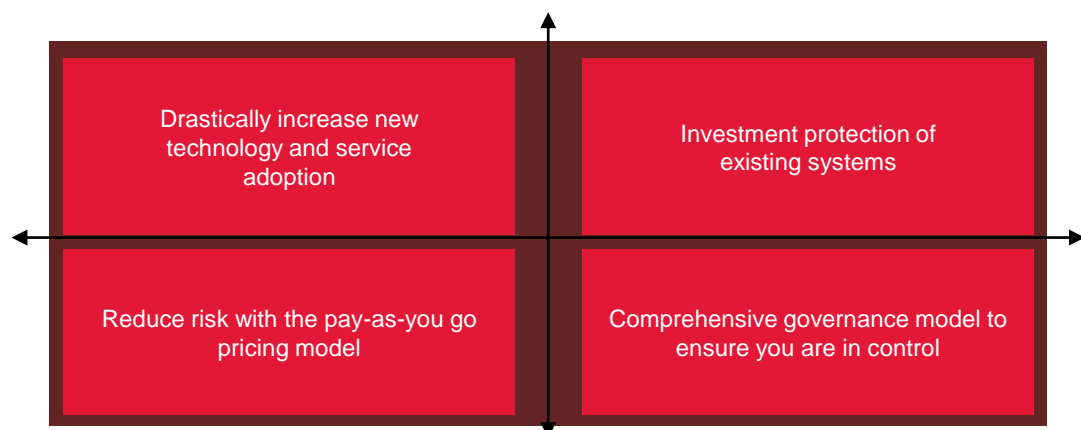
Why mEMS™

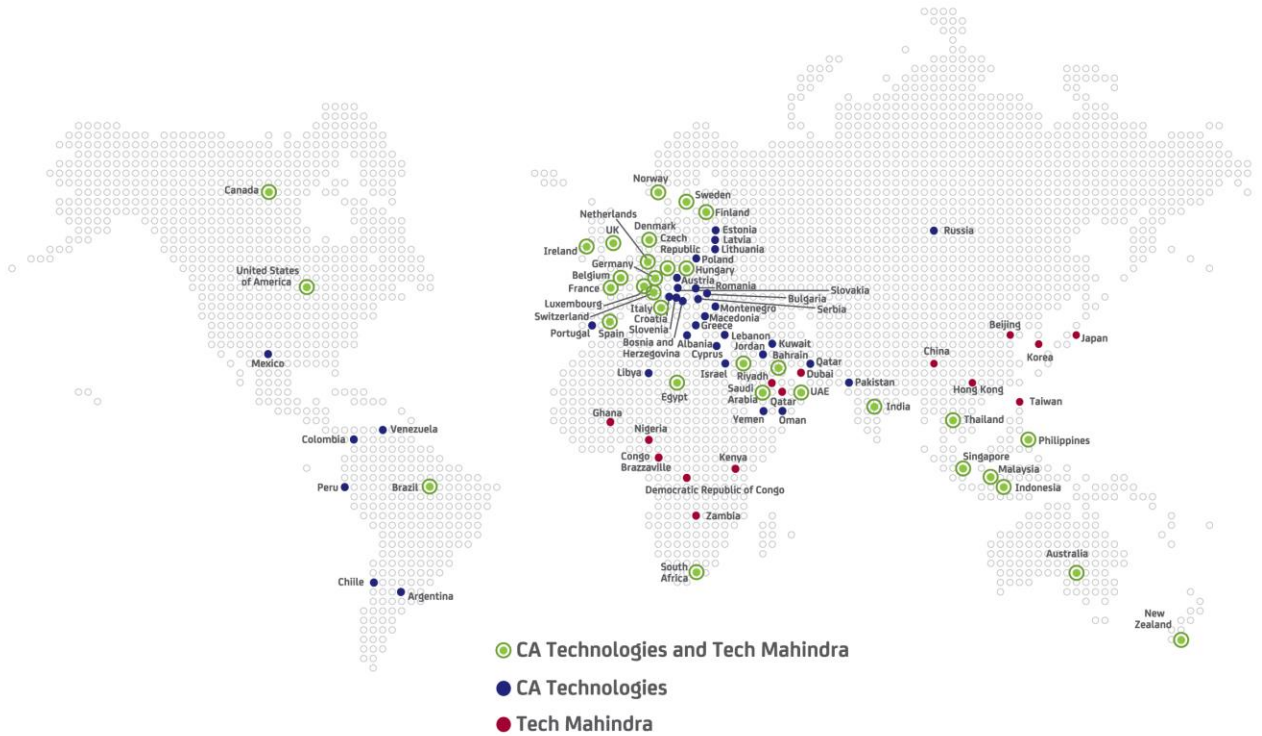
Business Benefits:

- Reduce your risk with Consumption based Pay-As-You-Go (CapEx → OpEx)
 - Monthly subscription model that includes license plus professional services cost license
 - No upfront license cost involved
 - Bring predictability to your expenses
- Investment Protection as mEMSTM can be integrated with your existing systems
- Modular architecture and service delivery enables quick on-boarding time for new technologies thereby increasing the product usable life and ROI
- Shared multi-tenancy platform and service ensures that your TCO is lowered

Operational Benefits: :

- End to End Enterprise Network Managed services ecosystem , with 30+ Service bundles supported to suite your needs
- Unified visibility of complex network health
- Roadmap for new technologies and vendors ensures that the solution is future proof
- Holistic Governance model with unified portal and dedicated Account Manager to ensure you are in control of the service delivery





ABOUT TECH MAHINDRA:

Tech Mahindra is a specialist in digital transformation, consulting and business re-engineering solutions. We are a USD 3.4 billion company with 95,300+ professionals across 51 countries. We provide services to 649 global customers including Fortune 500 companies. Our innovative platforms and reusable assets connect across a number of technologies to deliver tangible business value to all our stakeholders. Tech Mahindra is also amongst the Fab 50 companies in Asia as per the Forbes 2014 List.

We are part of the USD 16.5 billion Mahindra Group that employs more than 180,000 people in over 100 countries. Mahindra operates in the key industries that drive economic growth, enjoying a leadership position in tractors, utility vehicles, information technology, financial services and vacation ownership.

Connect with us on www.techmahindra.com

For more information, write to mEMSInfo@techmahindra.com or visit www.techmahindra.com

ABOUT CA TECHNOLOGIES:

CA Technologies (NASDAQ: CA) provides IT management solutions that help customers manage and secure complex IT environments to support agile business services. Organizations leverage CA Technologies software and SaaS solutions to accelerate innovation, transform infrastructure and secure data and identities, from the data centre to the cloud.

Learn more about CA Technologies at www.ca.com