

Las Vegas Shooting Incident

Updated as of October 31, 2017

We know you have questions regarding CA World next month in Las Vegas. Our executives and security team are actively engaged in conversations with Mandalay Bay and local law enforcement, and will continue to collaborate leading up to and throughout the conference. We feel confident that every measure is being taken to create a safe environment, while still ensuring a great experience for all our attendees.

We have added to our Q&A below, and as more information becomes available, you'll hear from us. Additionally, we encourage you to contact us at CAWorld@travelhq.com with any questions, and we will respond to you directly.

We are looking forward to seeing you at CA World.

Q&A

1. Is CA World still happening?

Yes, CA World 2017 is still scheduled to take place November 13-17 in Las Vegas.

2. Will CA World still take place at the Mandalay Bay Resort? Have you considered moving to a new venue?

The safety and security of all of our attendees at CA World is our first priority. We feel confident in the safety protocols that Mandalay Bay has put into place without impeding the great experience that our attendees have come to expect at CA World.

3. What measures is CA taking to keep me safe at CA World?

The CA security team has been working closely with Mandalay Bay security and local law enforcement to address security enhancements over and above our extensive protocols already in place. Some measures will be evident, such as enhanced police and security presence both at the hotel and along the Strip, but importantly, most will not. As noted above, we feel confident in the measures that the hotel has instituted, but also encourage our attendees to behave as they would in any city around the world today: if you see something, say something.

4. How will the new security measures at Mandalay Bay and CA World affect me? What will my check-in procedures be like?

As we have required in the past, a valid government-issued photo ID is required upon check-in to the hotel and our conference. Other measures, both visible and not, will likely not affect you while you are at CA World.

5. Where are the scheduled events being held at CA World?

All of the events at CA World will be held inside Mandalay Bay Convention Center and the Event Arena. The Convention Center will be the site of our major exhibitions, including tech talks and demonstration theaters. The Counting Crows/Third Eye Blind concert will be held in the Arena.

With the exception of the bike ride on Friday morning at Lake Mead (30 miles outside of Las Vegas), there are no outdoor events scheduled for CA World.

6. Where is the venue for the Counting Crows and Third Eye Blind concert?

All of the events at CA World will be held inside Mandalay Bay Convention Center and the Event Arena. The Counting Crows/Third Eye Blind concert will be held in the Arena.

7. Where can I go if I have additional questions about the safety measures in place for CA World?

We will continue provide updates on security for all attendees of CA World as new information becomes available. Additionally, we have set up a dedicated email, CAWorld@travelhq.com, for anyone to ask questions directly. This Q&A will be available on our CA World site.

8. What is CA Technologies doing to address the shooting?

As with many other people and companies around the globe, the leadership and employees of CA Technologies mourns the victims and their families as the hundreds who were injured in this senseless shooting. As a company, CA is supporting the [National Center for Victims of Crime](#) and the [National Compassion Fund](#) in their efforts to support community members dealing with the aftermath of this tragedy in Las Vegas.

9. I am an employee registered to attend CA World. Do I have to attend in light of the recent shooting?

In every conversation, we have with our global security experts and with those of Mandalay Bay, we do so with great concern about our employees. We are going above and beyond to create a safe environment at CA World. And we feel confident in the extensive measures we are putting in place. However, if you have concerns about anything around your attendance at CA World, you should speak with your manager directly.

10. I am registered to attend CA World. Can I get a full refund in light of the October 2 incident?

Our security team feels confident in the extensive measures we have instituted and in the close collaboration with those of Mandalay Bay. And we believe that they will not impede the experience the CA World experience. However, we will honor full refunds to anyone currently registered who no longer wishes to attend due to safety and security concerns.