Should you automate your Oracle E-Business Suite processes?

Are Oracle technologies integral to your business processes? Do they deliver at the speed and agility required to support modern technology? Too often enterprises sacrifice pace and innovation to ensure power, but the two don't have to be mutually exclusive.

The Oracle suite is extremely powerful and at the core of many business processes. But with digital transformation taking hold, we are seeing a seismic shift in the way organizations operate. As they harness the power of big data, the Cloud and the Internet of Things, your Oracle systems need to be brought into line; connected and integrated to new initiatives.

Every business has their own challenges, but there are typical signs that you may need to automate your Oracle E-Business Suite. We've created this checklist to help you find the issues that can be solved with automation and determine whether it's right for you and your business.
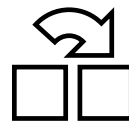
Challenges in the E-Business Suite world

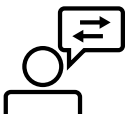Service delivery failures when connections across the applications break?

Too much firefighting as users are reporting the issues to us?

Manually having to check business outcome of concurrent requests?

Too slow to on-board new organizations into the system?

Manual intervention requirements delaying business processing?

I need to process more information and prioritise based on business value!

Service Delivery:

Are you having to handle service delivery failures when connections across the applications break?

[tick all that apply]

☐ Service delivery isn't as consistent as it could be

☐ Downstream systems failing to deliver information causes breakages

☐ Users tend to report failures to us

Daily manual checks:

What are the implications of having to manually check the business outcome of concurrent requests?

[tick all that apply]

☐ Cost of operation is high due to manual checks

☐ Manual checks are slowing down our processes

☐ Business outcome discrepancies have slipped through before

Manual intervention:

Are you often required to manually intervene in business processes?

[tick all that apply]

☐ Some steps in the process require an 'eyes-on' check before we can move on to the next step

☐ We have an approval process for many processes

☐ Manual interventions slow down the process

Firefighting:

Are you constantly putting out fires when dealing with multiple issues?

[tick all that apply]

☐ Undetected issues are resolved much later than we'd like

☐ Users reporting issues lowers the quality of our service

☐ We don't have visibility of where the issues are to know where to look first

Speed of adopting change:

Is the process of onboarding new organizations into the system too slow?

[tick all that apply]

☐ Change in our organization is difficult to implement, and we need to be more agile with our operations

☐ Onboarding new organizations is a lengthy process

☐ It's difficult to add new processing needs such as analytics tools in the cloud

Handling more processes:

Are you struggling to process new and more information? Is it getting in the way of prioritizing based on business value?

[tick all that apply]

☐ We need to be able to process more information than we are now

☐ We want to be able to prioritize workload

☐ We need intelligent control over priorities on top of scheduling based business requirements

How did you do?

Under 5 issues ticked

Automation could solve a few issues for you so it's worth looking into how cost effective it would be to implement in your organization.

6-14 issues ticked

You're experiencing many issues that can be solved by automation. You'll need to find a provider with a flexible approach.

15+ issues ticked

You're in dire need of automation! While these issues are common, there are also many other challenges that automation could solve. Get in touch to find out if automation software could do even more for you.

For more information, please visit **ca.com**

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