

CA Automic for Temenos Core Banking

At A Glance

CA Automic for Temenos Core Banking provides visibility and operational control of core Temenos processing, and deep insights into the state of critical processing such as close of business (COB). Dependencies to the broader enterprise landscape are maintained, facilitating operational excellence and improved quality of service to the organization.

KEY BENEFITS

- **Simplify management of Temenos Core Banking:** An intuitive GUI eliminates the need for highly qualified staff to use command line or web interfaces to manage COB processing
- **Improve security controls:** Eliminate the need for IT Operations to use operating system or Temenos core banking commands
- **Real-time Monitoring:** A dynamic web-page dashboard monitors COMOs, phantoms, services, queues and joblists
- **Extend control:** Automate the execution of pre- and post-COB tasks, creating the time to add even more steps, making Temenos workload simpler and less time consuming

KEY FEATURES

- **Single point of control:** All processes running on Temenos and all applications are monitored, and their status is displayed in a single window.
- **COB Insight:** Show the current processing position of COB with expected completion times.
- **Temenos Commands:** Allows for all Temenos command execution to be secured and controlled through automation and self-service.
- **Visibility:** Dashboards show not only run state, but also the last errors reported by Temenos.

Business Challenges

You are well aware of how time-consuming and fraught with potential delays your COB process can be. Ensuring timely completion in order to not affect the start of the next business day is critical for banking operations and customer service. This can be a struggle with the black box concept of COB within Temenos.

And as your bank's business grows, the COB process takes longer to execute, making it impossible to predict and becoming a barrier to the growth of the business.

Disconnected processing of Temenos and the broader application and utility estate creates delays in processing and more opportunities for errors to impact service delivery.

The use of operating system commands and scripts makes auditory proof difficult to maintain and creates a headache for security to prove who can do what and when.

Solution Overview

CA Automic for Temenos Core Banking allows the scheduled activities of the application to be coordinated with the workload of the wider applications and utilities used, to allow end-to-end processing to be defined. For the COB process specifically, it provides insight into each stage highlights the progress in real time through dashboards. This provides the visibility and control required to eliminate human error and deliver a consistent result to the business.

By applying service level management to this processing, we can define alerts or activities that should occur automatically in the event of service breaches. The service level management is proactive, giving warnings of potential failures before they impact the business, which allows operations to move to a proactive state of running the business.

Critical Differentiators

Customizable monitoring of COB via CA Automic Real-time Dashboards Includes:

COB Monitor of Temenos core banking

- Execution progress of T24 stages
- Number of batches in each stage and statuses
- Completion status percentage bars

Job Monitor: Individual entry for each job

- Company and batch information
- Precise COB stage information
- Status of each job (ready, running, completed or error/hold)
- Batch date, start time and end time for each job
- Average execution time for each job

Lock Monitor: Individual entry for each agent

- Agent number
- Most recent locking job list
- Last message from the COMO log
- Number of records from the locking job

CA Automic for Temenos Core Banking Dashboard - Execution Metrics



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