

CA Identity Service



At a Glance

CA Identity Service helps organizations adopt cloud applications with confidence by providing user provisioning, single sign-on (SSO) and identity lifecycle management as a service, at a low TCO and fast time to value. Bidirectional integrations bring control and visibility into an organization's cloud environment, simplify account reconciliation, and reduce the cloud attack surface. Out-of-the-box provisioning, SSO integrations and a SAML connector enable secure and rapid cloud adoption. Intuitive interfaces improve administrative efficiency in managing user accounts and entitlements, while a unified application launchpad delivers SSO across cloud and on-premises applications, simplifies the end-user experience and helps boost productivity.

Key Benefits/Results

- **Minimizes the cloud attack surface** with accurate, dynamic and bidirectional user provisioning
- **Improves business agility** with fast and secure rollout of cloud applications
- **Boosts employee productivity** with secure SSO for hybrid environments
- **Reduces administrative costs** with easy and automated identity and entitlement management

Key Features

- **User provisioning:** Provisioning rules automate the creation and management of user accounts and entitlements within SaaS applications.
- **Single sign-on:** A unified application launchpad and integration with CA SSO enables seamless access across cloud and on-premises applications.
- **Account discovery and management:** Bidirectional integrations discover accounts on target applications, simplify reconciliation and enable remediation of orphan accounts.
- **Two-factor authentication:** Supplement username and password login into CA Identity Service with a second factor such as a one-time password via SMS or email.
- **Application management:** Onboard cloud applications to enable user provisioning and SSO within minutes, while gaining visibility into application accounts and activity.

Business Challenges

The rise in cloud and mobile apps is impacting organizations of all sizes, changing how employees work and how IT departments are expected to support the business. Today, business users can leverage rich capabilities in the cloud to enable better collaboration, speed and productivity than ever before. In many cases, all it takes is completing a sign-up form to start a free trial.

The accessibility, ease of use and advances in cloud and mobile apps introduced immense pressure on IT to deliver modern applications faster, while creating an exceptional user experience. If IT fails to accommodate the needs of users fast enough, they simply use the apps they need, often without the knowledge of IT.

Meanwhile, security threats continue to rise. The sprawl of user accounts and sensitive data in the cloud, left unmanaged, exposes organizations to an increased attack surface. Without the right security controls in place, the benefits of SaaS such as ease of collaboration, sharing and anywhere, anytime access can turn into big security challenges. To realize the full potential of cloud adoption, organizations need to balance security, agility and user experience requirements.

Solution Overview

CA Identity Service facilitates rapid and secure adoption of cloud applications by providing identity lifecycle management, user provisioning and SSO for cloud applications.

Rule-based user provisioning enables accurate and dynamic provisioning of user accounts and entitlements, reducing the time administrators spend provisioning users and assigning entitlements. Seamless SSO to cloud and on-premises apps through a unified launchpad helps to improve user experiences and productivity. Integration with CA Single Sign-On allows organizations to leverage existing CA SSO policies to dynamically populate the application launchpad.

Out-of-the-box application integrations enable provisioning and SSO to new applications in minutes, helping to minimize time-consuming security processes before a new application can be rolled out. Deep, bidirectional integration capabilities reduce the risk of over-privileged, rogue and orphan accounts that can be used inadvertently or maliciously to gain access to critical data and resources.

Critical Differentiators

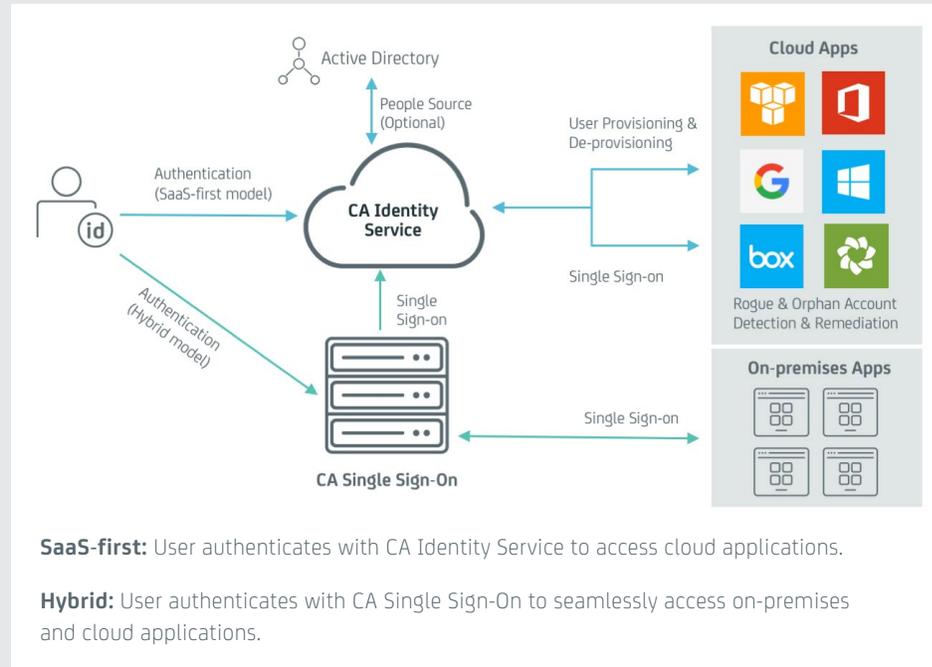
With the rise of cloud adoption and security threats, IT and security leaders need identity and access management solutions that can help them keep up with the fast pace of cloud adoption and empower business users, while providing visibility and deep security controls.

Unique capabilities inherent in CA Identity Service include:

- Rule-based provisioning, which enables the assignment of precise levels of access for different user populations based on their attributes, helps reduce the risk of over-privileged accounts.
- Bidirectional integrations, which provide the ability to discover accounts on target apps and detect and remediate risky rogue and orphan accounts, simplify account reconciliation and facilitate better control over an organization's cloud environment.
- A superior user experience, allowing administrators and application owners to intuitively add a new application to their environment, enable provisioning and SSO, and create business-friendly rules to define who can access the app, and the entitlements users should be assigned.
- Integration with CA Single Sign-On enables organizations to protect their existing on-premises investments and bridge their journey to the cloud.

For more information,
please visit
ca.com/identity-service

CA Identity Service: SaaS-First and Hybrid Models



Related Products/Solutions

CA Identity Service is the cloud-based identity and access management (IAM) solution that complements CA Single Sign On, delivering a hybrid solution that enables seamless application access across cloud and on-premises applications.

Supported Environments

The following applications are supported for provisioning and SSO, with more out-of-the-box integrations being added on a regular basis. In addition, hundreds of additional applications can be integrated using the SAML connector.

- Microsoft® Office® 365
- Google G Suite
- Amazon Web Services
- Salesforce
- ServiceNow
- Zendesk
- Box
- Dropbox
- CA Agile Central
- Cisco WebEx
- GoToMeeting—for provisioning only
- Microsoft Active Directory®—for provisioning only
- CA Single Sign-On—supported as an identity provider for CA Identity Service

Many more applications can be integrated using the SAML connector.

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