

CA API Management Implementation Services



At a Glance

CA API Management implementation services put you on a faster path to value by delivering an initial deployment of the industry-leading family of API gateways that enable you to expose, secure and manage backend applications, network systems or infrastructure via APIs. The solution accelerates digital transformation by providing the capabilities you need to open data and services to partners, developers, mobile apps, cloud services and smart devices to compete in the application economy. Trust CA Services experts who employ a deployment model that quickly delivers demonstrable value to the business for enterprise-scale API management.

Key Outcomes

We focus on three key areas to achieve business outcomes:

- **Organizational enablement.** Effective guidance, education and knowledge transfer for adoption and proper solution operation.
- **Technology services.** Solid and precise solution implementation using best practices.
- **Success management.** Developing and executing a clear plan for long-term success.

Key Services Features

- **Policy creation workshop** enables team members to create production-ready policies on the gateway.
- **Implementation of enterprise-grade threat protection** and access control for APIs.
- **Rapidly address the demands of the business** to unlock the value of data to successfully compete in the connected world.
- **Knowledge transfer** to help your team understand the installation, configuration, operations and administration of the gateway.
- **Acceleration services** provide a range of choices to further tailor CA API Management to your unique needs.
- **CA Education** offers web-based training to deliver a solid base of knowledge across all aspects of the CA API Gateway in an easy-to-consume format.

Business Challenges

Enterprises of all sizes are opening their data and apps to customers, partners, developers, mobile and the cloud. In the rush to take advantage of new revenue streams and market models, you need the right balance of speed and precision. Factors such as maintaining security and control of digital assets, connectivity between legacy, cloud and mobile environments, and management and monitoring of data at scale are important elements of a successful digital transformation. To deliver better customer experiences, you need the skills that help you capitalize on new opportunities.

Offering Overview

Achieve desired business outcomes by unleashing powerful and comprehensive capabilities via CA API Management foundation and acceleration services. The CA Services API Management implementation model helps ensure you can deliver value to the business in as little as two weeks, while building on a solid foundation as your solution moves forward on its maturity path.

Each deployment includes CA API Management configuration and administration web-based training from CA Education to help speed user adoption. CA Services focuses on three key areas to help you achieve desired business outcomes:

- **Organizational enablement** focuses on delivering the right level of guidance, education and knowledge transfer to help ensure adoption and proper solution operation.
- **Technology services** targets provisioning a solid and precise solution deployment using industry and CA best practices.
- **Success management** helps you develop and execute a clear plan for long term success with CA API Management.

Offering Overview

CA API Management foundation services deliver an initial implementation of up to four CA API Gateways in up to two environments. The goal of the foundation is to help ensure your success with the Gateways post-deployment. Key business outcomes include:

- Enabling your staff to configure and operate the CA API Gateway
- Empowering staff to be able to compose, edit, customize and enforce SOA governance policies
- Tracking API performance and auditing all service interactions
- Integrating secure cloud services with on-premises IT systems





Acceleration Services

With acceleration services for CA API Management, you can add functionality to your foundation implementation to extend the value of your solution.

<p>OAuth Toolkit acceleration service</p>	<p>Implements the CA OAuth Toolkit in all CA API Gateways, which will then serve as an OAuth Authorization server for issuing access tokens, and as an OAuth resource server for API access control and policy enforcement.</p>
<p>CA Mobile API Gateway acceleration services</p>	<p>Adds the packages needed to bring your CA API Gateway to a level that supports mobile app architecture and development initiatives; includes integrated security and management controls designed to help you safely and reliably expose internal assets as mobile APIs while solving identity, security, adaptation and integration challenges.</p>
<p>CA API Management DevOps acceleration service</p>	<p>Enables your team to use the Gateway Migration Utility (GMU), a tool for migrating supported entities and configurations between CA API Gateways, which makes it easier to script migrations using the REST-based service, REST Management API. A workshop is conducted to instruct your team on configuring the GMU.</p>
<p>CA API Gateway Capacity Expansion acceleration service</p>	<p>Allows you to expand the capacity of the original foundation deployments by adding up to four additional gateways and three more environments.</p>

Services for CA APIM

Roadmap to a successful business outcome

			
<p>TWO WEEK FOUNDATION</p> <ul style="list-style-type: none"> ▪ Planning Sessions ▪ CA APIM deployed in 2 environments ▪ Configuration of Gateways and operational support workshops ▪ Policy creation workshops 	<p>VALUE-ADD INCREMENTS (One Week Each*)</p> <ul style="list-style-type: none"> CA APIM DevOps Workshop - Basic OAuth Toolkit Acceleration Services CA Mobile API Gateway Acceleration Services CA Developer Portal Foundation Service Capacity Expansion 	<p>SCALE FOR THE ENTERPRISE</p> <ul style="list-style-type: none"> ▪ Extend solution capacity beyond initial deployment scale ▪ Additional training and enablement ▪ Deployment Expert Package ▪ Solution Expert Package 	<p>ONGOING SUCCESS MANAGEMENT</p> <ul style="list-style-type: none"> ▪ Application Management Services ▪ Additional enablement ▪ Policy performance tune-up ▪ Periodic Healthcheck ▪ Upgrade Services ▪ Premium Support Services

*While value-add increments are typically one week for average deployments, the time required will vary with size and complexity.

For more information, please visit ca.com/services

CA Services is committed to your success, from managing the technology solutions you have now to helping you manage the technology decisions for your future. We lead with experience from thousands of engagements to deliver business value quickly, help you navigate complex business and technology challenges, and provide exceptional support throughout the entire solution lifecycle. Our experience is your advantage, with best practices that enable organizations to plan, manage, develop and secure complex IT environments. CA Services provides the unsurpassed expertise you demand to select, implement and run your enterprise IT solutions with confidence.

CA Technologies (NASDAQ: CA) creates software that fuels transformation for companies and enables them to seize the opportunities of the application economy. Software is at the heart of every business, in every industry. From planning to development to management and security, CA is working with companies worldwide to change the way we live, transact and communicate – across mobile, private and public cloud, distributed and mainframe environments. Learn more at ca.com.