

# CA DevOps Advisory Subscription

## At A Glance

The CA DevOps Advisory Subscription provides organizations with a DevOps coach/adviser who provides guidance to speed your DevOps transformation.

The DevOps adviser will accelerate the adoption of DevOps into your enterprise. Available to your team to work on-site or remotely for up to four days per month, your DevOps adviser helps you achieve positive DevOps results by providing counsel on specific topics, sharing DevOps best practices for individual IT domains or for the full DevOps value stream, and connecting your teams with additional CA subject matter experts to accelerate your DevOps transformation as needed.

### KEY OUTCOMES

- Just-in-time DevOps guidance for faster, more precise course correction
- Independent review and validation from a trusted adviser/mentor helps reconcile ambiguity and resolve differences
- Faster organizational learning improves adoption of shared vision
- Improved DevOps quality enhances long-term value and sustainability

### KEY SERVICES FEATURES

- **Ready access** to DevOps, security and automation expertise.
- **DevOps capability focus** can help enable new teams or support ongoing efforts.
- **Trusted DevOps adviser** aligned to your organization.
- **Single point-of-contact** to other CA SMEs as needed.
- **DevOps mentoring and coaching** to speed knowledge absorption and application.
- **Available through multiple channels**, on site or remotely by telephone, email or video conference.
- **Extensible subscription model** provides flexibility that is easy to administer.

## Business Challenges

**Readily available DevOps, security and automation talent.** Finding, training and retaining skilled resources who are DevOps experts, understand CA and third-party technologies and are familiar with your organization is often a significant struggle.

**IT territorialism.** DevOps requires teams, technologies and processes across IT domains to work well together. Often, real and virtual barriers have emerged between groups, hindering the view of the DevOps value stream and undermining DevOps transformations.

**Technical landscape complexity.** Organizations have in their portfolio powerful legacy technologies, innovative point solutions, sophisticated integrations and impressively engineered processes. Many organizations struggle to determine what to keep, optimize, replace or retire to create a more productive DevOps environment.

**Influencing the status quo.** Substantial change in society often requires crisis, rebellion or revolt—none of which are tolerable by an organization. Organizations focused on DevOps transformation need change to come from a shared vision, better understanding and collaboration to shift mind-sets and influence behavior.

**Security specialization.** Addressing security risks has come to the forefront at typical paradigm-altering speed due to evolving regulations, technical innovation, consumerization of IT and globalization. The magnitude of change can cause disconnects between security and other IT teams in vernacular, priorities and metrics, resulting in unnecessary friction.

## Offering Overview

The CA DevOps Advisory Subscription offers organizations pursuing DevOps transformation ready access to a CA DevOps or security subject matter expert who can assist with both general guidance and specific topics across the DevOps spectrum. Consultative help may include technical or best practice briefings, DevOps coaching and thought leadership, help interpreting DevOps assessment insights or actions, facilitation or oversight of workshops, pattern distillation and other forms of assistance.

Working on site or remotely, the DevOps adviser is aligned to your organization for six months or longer to provide continuity and greater depth of assistance. In situations where deeper expertise is needed, the adviser serves as a single point-of-contact to facilitate access to other CA resources. Over the course of the engagement, as needs evolve, your organization can benefit from flexible access to other DevOps competencies from CA Services.

## CA DevOps Advisory Competencies

Some of the competencies available to you and your enterprise through this service include:

**Internal business case development and support.** A primary reason DevOps transformations stall or under-achieve is the failure to get leadership buy-in. Even when sponsored by a C-suite executive, DevOps transformations need support from stakeholders outside of IT. An external adviser can help gain the support of superiors and peers to help ensure that the business case and value proposition for the broader enterprise is understood. Building and reinforcing this shared vision helps lock in commitment and support for longer-term DevOps success.

**Independent DevOps advice.** Utilizing deep understanding of DevOps, security and automation coupled with experience delivering DevOps transformation at other organizations, the adviser can offer independent guidance and direction. Providing detailed validation and advice on optimizing enterprise plans, for example, can help teams avoid typical pitfalls and oversights.

**Technology review and selection.** The breadth of tooling that can be utilized in the software development and delivery value stream can be overwhelming. Our advisers can help your organization clarify technical requirements based on your desired business outcomes while being mindful of current DevOps capabilities and your existing infrastructure. This helps you determine what to keep, optimize, replace or retire to create a more productive DevOps environment.

**Collaboration and facilitation.** Collaboration is a core principle of DevOps and is vital to every DevOps transformation. Serving as a facilitator, mentor and coach, the DevOps adviser guides your teams through challenging topics to resolve ambiguity, integrate diverse perspectives and converge on actionable decisions. When applicable, the adviser helps teams address incongruent behaviors and perspectives that impede effective, sustainable change.

**DevOps and agile coaching.** Understanding that DevOps transformation is not a top-down exercise requires leaders to achieve a working balance between decisive, top-down directive management and a more fluid, team-oriented agile approach. A DevOps adviser can help organizations preserve the benefits of both approaches while keeping all stakeholders focused on the most efficient way to achieve desired results.

**Security review and process design.** Implementing effective security into any software development and delivery value stream is often perceived as disruptive and viewed to run counter to goals for faster velocity. Experts from CA Services who understand both DevOps and security can help teams overcome these misperceptions to incorporate security seamlessly into DevOps transformation.

For more information, please visit [ca.com/devopsservices](https://ca.com/devopsservices)



CA Services has an unwavering commitment to your success, from managing the technology solutions you have now to helping you manage technology decisions for your future. We lead with our experience from thousands of engagements to deliver business value quickly, work beside you to navigate complex business and technology challenges and stand behind you with exceptional support throughout the entire solution lifecycle, from strategy, consulting and solution design to implementation and management.

Our experience is your advantage, with best practices that enable organizations to plan, manage, develop and secure complex IT environments. CA Services provides the unsurpassed expertise you demand to select, implement and run your enterprise IT solutions with confidence.

CA Technologies (NASDAQ: CA) creates software that fuels transformation for companies and enables them to seize the opportunities of the application economy. Software is at the heart of every business, in every industry. From planning to development to management and security, CA is working with companies worldwide to change the way we live, transact and communicate—across mobile, private and public cloud, distributed and mainframe environments. Learn more at [ca.com](https://ca.com).