

Reporting Services for CA Project & Portfolio Management



At a Glance

Reporting Services for CA Project & Portfolio Management (CA PPM) provides a range of assistance for customers interested in converting BusinessObjects reports to Jaspersoft-based reporting, improving existing reports and portlets, and developing a project and portfolio management (PPM) information strategy to gain greater value from PPM information.

With enhancements delivered in CA PPM, organizations can improve employee self-service, retire or update legacy custom reports, optimize existing reports and portlets, and extend the value of PPM data to align more closely to business requirements.

Key Outcomes

- **Better, more consistent use of PPM information** across your organization
- **Greater satisfaction** across a wider array of PPM stakeholders
- **Closer alignment** between PPM information and business requirements
- **Lower costs and improved performance** of PPM reporting

Key Services Features

- **Conversion utility.** Can reduce time and effort to migrate existing reports from BusinessObjects to Advanced Reporting (Jaspersoft) in CA PPM.
- **PPM reporting experts from CA Services.** Apply best practices and industry knowledge to derive greater value from CA PPM information.
- **Detailed reporting assessment workshop.** Captures organizational requirements to align CA PPM reports and portlets to current and anticipated business needs.

Business Challenges

The value that an organization derives from PPM information may increase, stagnate, or if not well managed, decrease over time. As organizations evolve and business needs change, the PPM data captured, reports and dashboards—as well as the reporting processes—can become misaligned to business requirements, product capabilities and user expectations.

In some cases, organizations are reluctant to discontinue once highly valued reports that now clutter their systems. In other cases, organizations haven't yet adjusted to address emerging business needs using readily available PPM information. Additionally, as an organization's PPM maturity improves to support disciplines such as resource, financial and program management, their PPM information strategy should be reviewed and refined. Meanwhile, users expect greater employee self-service for direct and quick access to information.

These common situations present opportunities for vast improvements to address challenges such as:

- **Low or inconsistent usage** of PPM information across the organization.
- **Underserved stakeholders** who value better access to more valuable PPM information.
- **Poor performance** processing reports.
- **Outdated report libraries** that yield marginal value.
- **Unnecessarily high administration cost and effort** to maintain reports and dashboards.

Offering Overview

Reporting Services for CA PPM help organizations obtain greater value from the project, portfolio and resource data. With these services, you can pursue both near-term value from operational efficiencies and reporting improvements, and longer-term value from better use of PPM data across your organization.

Get assistance at any point in a solution lifecycle, such as immediately after a new implementation, before or after upgrading to a new product version or when business needs compel your organization to seek greater value from you PPM data. Working with your team, CA Services helps assess and clarify your needs, providing a clear project plan to accomplish your objectives and collaborating with stakeholders to deliver results quickly and efficiently.

Reporting Services

Built on a framework of best practices refined over countless CA PPM customer engagements, Reporting Services for CA PPM provide the following options:

- PPM information strategy assessment
- Report conversion
- Report and portlet development
- Report and portlet information optimization

These options are available separately or may be combined to address multiple needs in a single services engagement.

A PPM information strategy assessment provides you with analysis and an assessment of your current reporting information. With this service, your team will participate in on-site workshops to help clarify priorities and evaluate the current state of your PPM reports, dashboards and overall PPM information strategy. CA Services will analyze the data gathered and present recommendations and a proposed project plan. Recommendations may include identifying which reports to retire or update and what additional organization needs could be addressed by new reports or dashboards.

Report conversion converts existing CA PPM reports from BusinessObjects or other reporting systems to the new, advanced reporting platform introduced in CA PPM 14.2. To accomplish the conversion, CA Services uses a combination of field-based architects, PPM subject matter experts based in CA Solution Centers and a conversion utility.

Report and portlet development creates new reports and portlets to address specific business requirements not covered by out-of-the-box reports and dashboards. Work is performed off-site by CA Solution Center resources with assistance from field-based services architects who assist in requirements gathering and design decisions.

Report and Portlet Information Optimization

Report and portlet information optimization tunes and optimizes existing reports and dashboards to improve performance and alignment to business needs. Note: These reporting services do not cover report development or specific requirements involving business intelligence semantic layers.

Custom reports

Many organizations have accumulated libraries of custom reports that are challenging to maintain, may impact performance and often include reports that are no longer utilized or provide only marginal value. For small groups of users, enhancements in CA PPM allow you to create ad hoc reports and ad hoc views, which supplant the need for many custom reports. To streamline reporting on an enterprise level, CA may also recommend new, out-of-the-box reports to replace legacy custom reports.

For more information, please visit ca.com/services

CA Services is committed to your success, from managing the technology solutions you have now to helping you manage the technology decisions for your future. We lead with experience from thousands of engagements to deliver business value quickly, help you navigate complex business and technology challenges, and provide exceptional support throughout the entire solution lifecycle. Our experience is your advantage, with best practices that enable organizations to plan, manage, develop and secure complex IT environments. CA Services provides the unsurpassed expertise you demand to select, implement and run your enterprise IT solutions with confidence.

CA Technologies (NASDAQ: CA) creates software that fuels transformation for companies and enables them to seize the opportunities of the application economy. Software is at the heart of every business, in every industry. From planning to development to management and security, CA is working with companies worldwide to change the way we live, transact and communicate—across mobile, private and public cloud, distributed and mainframe environments. Learn more at ca.com.