Course Overview

As the keepers of the keys, IT organizations have traditionally chosen identity management solutions that make their jobs easier—without giving much consideration to their impact on business users. But, by delivering an inconvenient and inefficient user experience, IT could be hindering business productivity and growth. The ideal solution creates a bridge between IT and the business, creating a convenient, intuitive “one-stop shop” for business users to obtain services and information from the identity management system. The CA Identity Suite bridges this gap by providing an easy to use self-service console, known as CA Identity Portal, which can improve business user productivity by delivering identity and entitlement data in a common business language, as well as a shopping cart experience for requesting access to new systems.

By completing this course, you will be able to enhance an intuitive, business-oriented user experience that dramatically simplifies the process of managing user identities, access requests, and approvals.

What You Will Learn

- Enhance the user experience in CA Identity Portal through branding, form scripting, localization, and more.
Course Description: CA Identity Suite 14.x: CA Identity Portal – Enhance the User Experience 200

PREREQUISITES

- Working knowledge of CA Identity Manager
- Working knowledge of CA Identity Governance

WHO SHOULD ATTEND

- System Administrator
- Security Administrator
- Application Administrator
- IT Security Analyst
- IT Security Auditor
- IT Architect
- Technical Support Analyst
- Partner

Course Agenda

Module 1: Enhance the Portal User Experience

- Brand and personalize the portal
- Link to web applications from the Applications Launchpad
- Configure risk analysis
- Create user-friendly forms through custom scripting
- Localize the portal
- Identify the features of the mobile web application

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