Course Overview

As the keepers of the keys, IT organizations have traditionally chosen identity management solutions that make their jobs easier—without giving much consideration to their impact on business users. But, by delivering an inconvenient and inefficient user experience, IT could be hindering business productivity and growth. The ideal solution creates a bridge between IT and the business, creating a convenient, intuitive “one-stop shop” for business users to obtain services and information from the identity management system. The CA Identity Suite bridges this gap by providing an easy to use self-service console, known as CA Identity Portal, which can improve business user productivity by delivering identity and entitlement data in a common business language, as well as a shopping cart experience for requesting access to new systems.

In this course, you will discover how analytics collectors enable you to collect and analyze statistics related to lifecycle processes and entitlement requests on the Analytics Dashboard.

What You Will Learn

- Collect and analyze statistics related to lifecycle processes and entitlement requests.
Course Description: CA Identity Suite 14.x: CA Identity Portal – Create Analytics Collectors 200

PREREQUISITES

- Working knowledge of CA Identity Manager
- Working knowledge of CA Identity Governance

WHO SHOULD ATTEND

- System Administrator
- Security Administrator
- Application Administrator
- IT Security Analyst
- IT Security Auditor
- IT Architect
- Technical Support Analyst
- Partner

Course Agenda

Module 1: Monitor Processes Using Analytic Collectors

- Collect and view the statistics related to lifecycle processes and entitlement requests

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