Course Overview

This course aims to provide you with a functional understanding of delegated administration and self-service in CA Identity Manager. You will discover how to delegate administrative capabilities by using use roles to share the work of managing users and granting application access. And by configuring self-service tasks, you can enable users to manage their own profiles, passwords, and entitlements, which reduces the burden on the helpdesk. This controlled delegation of user administration and self-service can dramatically improve the managerial scalability of organizations that are tasked with supporting users.

What You Will Learn

- Implement delegated administration to enable user self-management and provision users in a consistent, logical manner.

PREREQUISITES

- Experience with Active Directory
WHO SHOULD ATTEND
- System Administrator
- Security Administrator
- Application Administrator
- IT Security Analyst
- IT Security Auditor
- IT Architect
- Technical Support Analyst
- Partner

Course Agenda

Module 1: Implement Delegated Administration and Self-Service
- Delegate administrative capabilities
- Configure user self-management
- Configure password policy

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