Course Overview

This course aims to provide you with a functional understanding of workflow processes in CA Identity Manager. You will discover how to control CA Identity Manager tasks with approval workflows and use the supplied workflow process templates to place most tasks and events under workflow control. You can use these templates to configure and manage workflow entirely from within the User Console without requiring any customization within WorkPoint Designer.

What You Will Learn

- Configure and implement workflow processes to enable workflow for common provisioning tasks, such as self-enrollment on-demand requests.
**WHO SHOULD ATTEND**

- System Administrator
- Security Administrator
- Application Administrator
- IT Security Analyst
- IT Security Auditor
- IT Architect
- Technical Support Analyst
- Partner

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**Course Agenda**

<table>
<thead>
<tr>
<th>Module 1: Configure Workflow Processes</th>
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<tbody>
<tr>
<td>- Identify the key workflow concepts</td>
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<tr>
<td>- Place tasks under workflow control using workflow process templates</td>
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