

OnDemand CA APM 10.x Manage Agents in Command Center 200

SUPPORTED PRODUCT RELEASE(S)

CA Application Performance Management 10.7

COURSE TYPE, LENGTH & CODE

- Web-Based Training (WBT)
- 1.25 hours
- 20APF20920

PREREQUISITES

- General familiarity with Java application servers

WHO SHOULD ATTEND

- IT Services Manager
- Any IT staff who needs to administer CA APM

Course Overview

CA Application Performance Management (CA APM) enables organizations to measure the business value of each user's experience, proactively identify problems based on impact, and help resolve problems across today's highly complex application environments before they affect users.

You need to understand the administrative functions of CA APM to successfully administer the product and gain more control of your business services.

This course provides students with fundamental concepts on using the CA APM Command Center (ACC) web user interface to display status and reports of all agents enabled for Command Center management. Course instruction is web-based and self-paced and includes hands-on exercises in a simulated APM environment designed to give students the experience of using the product in realistic scenarios.

This Course Will Show You How To:

- Upgrade out-of-date agent controllers
- Manage agents in APM Command Center