

# CA Unified Infrastructure Management

## 8.5.x: Perform SLM Tasks



### Course Overview

This course is delivered as a Dynamic Lab, which is self-paced, hands-on learning experience, complete with lab exercises and a virtual lab image for practice and exploration. The dynamic lab courseware can include video lessons, lab guides, CA wiki documentation or interactive web-based training.

Once you've completed the required content, you'll connect to the provided Skytap lab image to try the lab exercises on your own. These exercises can be guided, with step-by-step instruction, or might be an unguided lab challenge, allowing you to work through the solution on your own.

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#### PRODUCT RELEASE

CA Unified Infrastructure Management v8.5.x

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#### COURSE TYPE, LENGTH & CODE

- Dynamic Lab
- 1 hour
- Course Code: 20NMS2063S

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#### PREREQUISITES

- NA

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#### WHO SHOULD ATTEND

- CA UIM Administrators
- CA UIM Developers
- CA UIM Designers

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### What You Will Learn

- Describe Service Level Management (SLM), Service Level Agreement (SLAs), Service Level Objectives (SLOs), and QoS constraints
- Define SLAs, SLOs, and QoS constraints



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