

CA IT Asset Manager 17.0: APM Administration 200



PRODUCT RELEASE

CA IT Asset Manager 17.0

COURSE TYPE, LENGTH & CODE

- Dynamic Labs
- Thirteen (13) hours
- Course Code: 33ITA2075S

PREREQUISITES

- Working knowledge of CA ITAM-APM

OR

CA IT Asset Manager 17.0: APM Foundations 200
One (1) hour
33ITA20740

WHO SHOULD ATTEND

- IT Asset Administrators

Course Overview

An effective business demands accurate, concise accounting of IT assets. CA IT Asset Manager Asset Portfolio Management (CA ITAM-APM) helps you manage the physical and financial aspects of hardware whether on-site, virtual, or in the cloud so you can reduce costs, automate asset lifecycle management, and enable vendor and contract optimization with a single integrated solution.

Through hands-on exercises, demonstrations, and work-related problems, this course will teach you to utilize CA ITAM-APM to meet your organization's needs. You will automate hardware reconciliation, implement system security, and learn how to use the CA ITAM Data Importer tool. Overall, you will be provided with the knowledge to optimize the use of CA ITAM-APM by your organization.

This is a SELF-DIRECTED class consisting of 13 hours of self-directed learning including lab activities.

What You Will Learn

- Set system configuration parameters appropriate for your installation and environment.
- Create roles to limit system access and filters to limit system information access.
- Create data objects and manage contracts.
- Improve information access by customizing search and linking objects.
- Perform hardware reconciliation to effectively track your hardware assets.
- Import and manage data using the CA ITAM Data Importer tool.

For Managers

One of the key functions of your IT department is to manage assets to control inventory and costs. In this course, your administrators will be taught how to prepare and maintain CA ITAM-APM for the daily management of assets by users. By understanding how to correctly administer CA ITAM-APM, your administrators will be able to provide an effective streamlined system so that your employees

will provide the information you need to control costs and reduce noncompliance.

**RECOMMENDED
NEXT COURSES**

- CA IT Asset Manager 17.0: APM Configuration 200
Six and one-half (6.5) hours
33ITA2076S

Course Agenda

Module 1 – Configure System Settings	Module 2 – Control Access to CA ITAM-APM
<ul style="list-style-type: none"> ▪ Set system configuration 	<ul style="list-style-type: none"> ▪ Manage roles ▪ Manage users
Module 3 – Create Data Objects	Module 4 – Manage Contracts Using Legal Documents
<ul style="list-style-type: none"> ▪ Create data objects ▪ Create models ▪ Create hardware assets ▪ Manage the correlation between assets and components in hardware configurations ▪ Subgroup assets ▪ Review audit history ▪ Associate costs and payments with assets 	<ul style="list-style-type: none"> ▪ Create legal documents ▪ Add terms and conditions ▪ Manage relationships between legal documents ▪ Add attachments to legal documents ▪ Associate assets and legal documents ▪ Associate costs and payments with legal documents
Module 5 – Perform Custom Searching and Data Filtering	Module 6 – Perform Hardware Reconciliation
<ul style="list-style-type: none"> ▪ Create custom searches ▪ Perform a mass change ▪ Build data filters 	<ul style="list-style-type: none"> ▪ Describe reconciliation ▪ Set up hardware reconciliations ▪ Review reconciliation reports
Module 7 – Import Data Using the CA ITAM Data Importer	
<ul style="list-style-type: none"> ▪ Describe the CA ITAM Data Importer ▪ Import data ▪ Reuse legacy map files ▪ Create a mapping to delete data 	



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