

CA IT Asset Manager 17.0: APM Configuration 200



PRODUCT RELEASE

CA IT Asset Manager 17.0

COURSE TYPE, LENGTH & CODE

- Dynamic Learning
- Six and One-Half (6.5) Hours
- Course Code: 33ITA2076S

PREREQUISITES

- Working knowledge of CA ITAM-APM
OR
CA IT Asset Manager 17.0:
APM Foundations 200
One (1) Hour
33ITA20740
AND
CA IT Asset Manager 14.1:
APM Administration 200
Thirteen (13) Hours
33ITA2075S

Course Overview

An effective business demands accurate, concise accounting of IT assets. CA IT Asset Manager Asset Portfolio Management (CA ITAM-APM) helps you manage the physical and financial aspects of hardware and software assets whether on-site, virtual, or in the cloud so you can reduce costs, automate asset lifecycle management, and enable vendor and contract optimization with a single integrated solution.

Through hands-on exercises, demonstrations, and work-related problems, this course will teach you to configure CA ITAM-APM to meet your organization's needs. You will discover how to customize labels and add fields and values that correspond to your organization's business needs and goals. You will also see how to create hierarchies to expedite data collection and organization. Overall, you will be provided with the knowledge to optimize the performance of CA ITAM-APM across your organization.

This is a SELF-DIRECTED class consisting of 13 hours of self-directed learning including lab activities.

What You Will Learn

- Add to or alter the configuration of CA ITAM-APM to implement changes in line with your business processes or to adopt terms used by your organization.
- Customize a list, create a new extended field, and customize a field label.
- Enhance information access by building relationship templates and managing notifications.

For Managers

One of the key functions of your IT department is to manage assets to control inventory and costs. In this course, your employees will be taught how to configure CA ITAM-APM so your staff can effectively manage your organization's assets. By optimizing CA ITAM-APM performance, your employees will be able to provide the information you need to control costs and reduce noncompliance vulnerability.

WHO SHOULD ATTEND

- IT Asset Administrators

Course Agenda

Module 1 – Customize the User Interface <ul style="list-style-type: none">▪ Create configurations▪ Set configuration permissions▪ Validate data	Module 2 – Extend Data for Users <ul style="list-style-type: none">▪ Add existing fields▪ Create extended fields▪ Add reference fields▪ Create hierarchies
Module 3 – Create Events and Notifications <ul style="list-style-type: none">▪ Describe events and notifications▪ Manage the notification server▪ Create event notifications	



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