

OnDemand CA Workload Automation iDash V12.0: Creating SLAs 200



Course Overview

CA Workload Automation iDash is service-level management software that helps streamline your critical business service level agreements (SLAs). Automating repetitive tasks enables you to spend more time focusing on improving your workload environment, maintaining higher levels of availability, and reducing the time and effort required to identify, diagnose, and resolve performance issues.

In this course, you will discover how to create SLAs in CA Workload Automation iDash and effectively manage them to help reduce the cost and complexity of managing mission-critical workloads.

PRODUCT RELEASE

CA Workload Automation iDash
V12.0

COURSE TYPE, LENGTH & CODE

- Web Based Training (WBT)
- One (1) Hour
- 06IDH20090

PREREQUISITES

- CA Workload Automation iDash V12.0: Introduction 100
06IDH10040
- CA Workload Automation iDash V12.0: Installation and Configuration 200
06IDH20050
- CA Workload Automation iDash V12.0: Troubleshooting 200
06IDH20060

What You Will Learn

- Create SLAs to help you visualize complex relationships more easily, proactively monitor SLA and Critical Path thresholds and alerts and execute recovery actions when thresholds are at risk of being missed for a CA Workload Automation AE job.
- Create SLA tags to logically group SLAs based on line of business (LOB), geography, or other business-critical attributes.

For Managers

Efficiency is a priority in every organization, especially for workload automation because it runs the technology infrastructure critical to business needs. This course teaches your team members who are responsible for the performance of jobs scheduled through CA Workload Automation AE or CA Workload Automation CA 7® Edition (CA WA CA 7 Edition) how to create SLAs to prevent jobs from missing their deadlines, particularly time-critical jobs. Proactive SLA management helps reduce the risk of business disruption.

WHO SHOULD ATTEND

- Auditor
- Project Manager
- IT Manager
- Installation Personnel
- Workload Administrator
- System Administrator

Course Agenda

Module 1: Create SLAs	
<ul style="list-style-type: none">▪ Describe SLA management in CA Workload Automation iDash▪ Create an SLA from the Web UI▪ Create an SLA from the CLI▪ Create SLA tags	



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