

# CA APM 10.x: Understanding Team Center 200



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## PRODUCT RELEASE

CA APM 10.5.1

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## COURSE TYPE, LENGTH & CODE

- Web-based Training (WBT)
- Fifty (50) minutes
- 20APF20450

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## PREREQUISITES

- General familiarity with Java application servers

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## WHO SHOULD ATTEND

- Application Analysts
- Application Support Specialists
- Application Managers

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## RECOMMENDED NEXT COURSES

- CA APM 10.x Foundations for Monitoring Performance 200: WBT - 20APF20180  
ILT – 20APF2018T

## Course Overview

To be successful, IT services and infrastructures need to be optimized so that customer satisfaction does not suffer. By employing CA Application Performance Management (CA APM), you can help ensure quality of service and quality of experience for your critical business applications to protect revenue opportunities, end-user productivity, and customer satisfaction.

Course instruction is web-based and self-paced, and includes hands-on exercises in a simulated APM environment designed to give students the experience of using the product in realistic scenarios.

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## What You Will Learn

In this course, you will learn about the features of CA APM Team Center that allow you to navigate your application environment using Ops Analysts and Administrative users to provide you with targeted information to quickly identify and resolve problems before they disrupt services.

You will learn how to:

- Describe Team Center views and navigation
- Describe access to universes in Enterprise Team Center
- Use Experience View
- Manage Map and Dashboard views
- Use Team Center to Triage a problem



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