

# CA Client Automation 14.0: Software Delivery 200



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## PRODUCT RELEASE

CA Client Automation 14.0

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## COURSE TYPE, CODE, DURATION

- Web Based Training (WBT)
  - Course Code: 88CLM20080
  - Four (4) hours
- or
- Instructor-led Training (ILT)
  - Course Code: 88CLM2008T
  - One (1) Day

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## PREREQUISITES

- Familiarity with Microsoft Windows
- Familiarity with personal computer applications
- OnDemand CA Client Automation 14.0: Basic Administration & Foundations 200 88CLM20090

## Course Overview

The software delivery (SD) component within Client Automation accelerates and automates the deployment of software and other digital content to resources across the extended enterprise. The SD component comprises flexible tools to build, distribute, install, and manage software packages and operating systems on target computers letting you attain full control over the operation and performance of software installed on the computers connected to your network.

In this course, you will be shown how to install, configure, verify, and remove software throughout your business environment in a controlled and standardized way, providing a broad platform and protocol coverage for software administration throughout the enterprise.

This course can also be taken as an instructor-led offering with exercises in a live Client Automation virtual environment.

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## What You Will Learn

- Use CA Software Delivery through deployment of the CA DSM agent
- Configure and administer the Software Delivery agent
- Register and update packages in the software library
- Integrate CA Patch Manager with Software Delivery
- Organize and maintain the software library
- Setup and manage the Catalog for end-user install on demand functionality

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## For Managers

This course describes the software delivery concepts and procedures that will let your team administer the controlled distribution and management of software at your site. It benefits anyone who wants to understand how SD functionality solves the problem of managing the distribution and installation of software packages.

**WHO SHOULD ATTEND**

- Desktop Support Analyst
- Desktop Support Manager
- Implementation Consultant
- Release Packager
- Technical Support Analyst
- System Administrator
- IT Asset Manager

**RECOMMENDED NEXT COURSES**

- OnDemand CA Client Automation 14.0: Asset Management 200  
Four (4) Hours  
88CLM20070

**Course Agenda**

<b>Module 1 – Use CA Software Delivery</b>	<b>Module 2 – Configure CA Software Delivery</b>
<ul style="list-style-type: none"> <li>■ Describe the Software Delivery deployment process</li> <li>■ Deploy software packages and monitor job status</li> <li>■ Customize deployment using advanced job options</li> <li>■ Troubleshoot Software Delivery deployment</li> <li>■ Execute additional software package procedures</li> </ul>	<ul style="list-style-type: none"> <li>■ Configure Software Delivery components</li> <li>■ Implement Neighbor Aware software distribution</li> <li>■ Create DSM calendars</li> </ul>
<b>Module 3 – Create and Deliver Packages</b>	<b>Module 4 – Use CA Patch Manager</b>
<ul style="list-style-type: none"> <li>■ Create and deploy software packages</li> <li>■ Register MSI and MSP packages</li> <li>■ Use the Software Management Packager</li> <li>■ Describe virtual application packages</li> <li>■ Unseal a Software Package</li> <li>■ Export and import a software package</li> </ul>	<ul style="list-style-type: none"> <li>■ Identify the benefits of CA Patch Manager</li> <li>■ Describe the components of CA Patch Manager</li> <li>■ Describe how the deployment process works</li> <li>■ Download a patch and perform a test deployment</li> </ul>
<b>Module 5 – Manage the Software Library</b>	<b>Module 6 – Manage the Catalog</b>
<ul style="list-style-type: none"> <li>■ Manage a scalability server software library</li> <li>■ Create software policy</li> <li>■ Archive and delete packages</li> <li>■ Manage Reinstall-after-crash (RAC) policy</li> </ul>	<ul style="list-style-type: none"> <li>■ Create catalog groups</li> <li>■ Catalog-enable procedures</li> <li>■ Link packages to the catalog</li> <li>■ Request software package deployment using the catalog</li> </ul>



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