

CA Process Automation r4.x: Foundations 200



PRODUCT RELEASE

CA Process Automation r4.3

COURSE TYPE, LENGTH & CODE

- Web Based Training (WBT)
- 2.5 Hours
- 88PAM20110

Course Overview

Most organizations continue to operate in silos, with a lack of integration between departments and IT systems. This means that many processes are manual, resource-intensive, inconsistent, and error-prone. CA Process Automation provides a centralized and structured approach to operations by enabling you to define, build, orchestrate, manage, and report on automated processes that span different teams and roles in the organization.

In this course, you will be introduced to the fundamentals of CA Process Automation that support IT operations and production environments. The course covers the product architecture and the various components of the architecture such as operators, orchestrators, agents, and touchpoints. You will also be introduced to the various elements of process-related security, versioning, the ability to export and import objects and packages, while retaining the original folder structure, hierarchies, and paths, and how you implement calendars and schedules to enable you to configure when process or operator tasks run.

What You Will Learn

- Gain a solid understanding of the different phases of process development and the CA Process Automation automation objects and architecture.
- Configure touchpoints to provide a layer between CA Process Automation and the network topology.
- Secure your CA Process Automation environment by implementing runtime and touchpoint security.
- Keep track of changes you make to the objects in your library using the CA Process Automation version control system.
- Deploy packages between environments using the export and import functionality.
- Configure processes to run at the appropriate time using calendars and schedules.

WHO SHOULD ATTEND

- Application Developer
- IT Architect
- System Administrator

In your job, you are responsible for automating IT operational processes.

For Managers

IT departments are under constant pressure to reduce costs and increase efficiency. Automation can be a key strategy in achieving these business goals and enables you to improve productivity while enforcing standards. This course introduces the main features and functions of CA Process Automation, including the architecture, security, versioning system, and scheduling. This will help your staff to speed the delivery of IT services and remove the errors associated with manual process. By automating processes, you can improve productivity while enforcing standards.

RECOMMENDED NEXT COURSES

CA Process Automation r4.x: Designer 200
 Course Code: 88PAM20131
 Three (3) Days

- OnDemand CA Process Automation r4.x: Introduction to Solution Suite 200
 Course Code: 88PAM20120
 2.5 Hours

Course Agenda

Module 1: Describe the Process Development Phases	Module 2: Explore the Automation Objects and Product Architecture
<ul style="list-style-type: none"> ▪ Describe the Requirements Analysis Phase ▪ Describe the Design and Implementation Phase ▪ Describe the Testing and Deployment Phase 	<ul style="list-style-type: none"> ▪ Identify the Automation Objects ▪ Identify the Features of the Product Architecture ▪ Identify the Features of Orchestrators ▪ Identify the Features of Agents ▪ Identify the Features of the UI
Module 3: Manage Touchpoints and Host Groups	Module 4: Implement Process-related Security
<ul style="list-style-type: none"> ▪ Configure Touchpoints ▪ Configure Proxy Touchpoints ▪ Configure Host Groups 	<ul style="list-style-type: none"> ▪ Implement Runtime Security ▪ Implement Touchpoint Security



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Course Agenda, (cont'd)

Module 5: Manage Versioning <ul style="list-style-type: none">▪ Identify Versioning Concepts▪ Manage Object Versioning	Module 6: Export and Import Objects and Packages <ul style="list-style-type: none">▪ Export Objects▪ Import Objects▪ Export Content Packages▪ Import Content Packages
Module 7: Implement Calendars and Schedules <ul style="list-style-type: none">▪ Implement Calendars▪ Implement Schedules	



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